

S9 SOS Tracker



User Guide

4G GPS S9 SOS Tracker

www.SecuLife.us

 **SecuLife®**

S9 Features



Geo-Fence allows you to get alerts when your loved one enters or leaves an area!

Track your loved one on a easy to use app



Two way calling to keep in contact at all times

Receive SOS alerts and notifications as they happen to your phone or email



Fall down alerts if your loved one is in danger

Rest assured, our dedicated customer service team is available 7 days a week.

Call us anytime at

877-606-8080

MEET YOUR S9 SOS TRACKER

A QUICK GLANCE AT YOUR S8 SOS TRACKER



SMARTWATCH HEALTH SENSORS



Heart Rate Monitoring in Real Time

THESE READINGS ARE ONLY AVAILABLE IN THE SECUPRO APP. SIMPLY OPEN THE APP AND GO TO THE HEALTH SECTION TO VIEW YOUR RESULTS.



Blood Pressure Measurements

TO NAVIGATE TO THE BLOOD PRESSURE MENU, PRESS THE HEART BUTTON FROM THE CLOCK SCREEN REPEATEDLY UNTIL THE BLOOD PRESSURE OPTION APPEARS. THEN, PRESS AND HOLD THE BUTTON TO ACTIVATE THE SENSOR. FOR MORE ACCURATE READINGS, MAKE SURE THE WATCH IS WORN CORRECTLY AND FITS SNUGLY ON YOUR WRIST.



Blood Oxygen Measurements

TO ACCESS THE BLOOD OXYGEN MENU, PRESS THE HEART BUTTON REPEATEDLY UNTIL THE RED TEARDROP SCREEN APPEARS. THEN, PRESS AND HOLD THE BUTTON TO ACTIVATE THE SENSOR. FOR MORE ACCURATE READINGS, MAKE SURE THE WATCH IS WORN PROPERLY AND FITS SNUGLY ON YOUR WRIST.



Step Counter & Activity Tracker

THE SMARTWATCH HAS A BUILT IN PEDOMETER, JUST NAVIGATE TO IT BY PRESSING THE HEART BUTTON.

QUICK SETUP GUIDE



1

ACTIVATE YOUR SERVICE PLAN ONLINE

RECEIVE A NEW PHONE NUMBER FOR
YOUR SOS TRACKER S8



2

HOW TO POWER ON/OFF DEVICE CHARGE YOUR DEVICE AFTER ACTIVATION



3

DOWNLOAD THE MOBILE APP
TO REMOTELY MONITOR YOUR LOVED
ONE. ANYTIME. ANYWHERE!



4

LOGIN TO THE MOBILE APP
USE THE USERNAME AND PASSWORD YOU
ENTERED DURING ACTIVATION TO LOGIN
TO OUR APP!



5

UPDATE MOBILE APP SETTINGS
SET THE CORRECT INFO OF THE DEVICE
WEARER AND THE APP USER

1

ACTIVATE YOUR SERVICE PLAN ONLINE

YOUR SECULIFE® SOS TRACKER S9 COMES WITH A PREINSTALLED SIM CARD; THE SIM CARD NUMBER IS LOCATED ON THE BOX. ACTIVATE THE SERVICE PLAN ON YOUR SIM ONLINE AND RECEIVE A NEW PHONE NUMBER ASSOCIATED WITH THE DEVICE.



VISIT: WWW.ACTIVATE.SECULIFE.US

WHEN YOU ACTIVATE YOUR DEVICE'S SIM CARD, WE'LL AUTOMATICALLY REGISTER YOUR EMAIL AND LINK THE DEVICE TO THE SECUPRO MOBILE APP—NO MANUAL REGISTRATION NEEDED. YOU'LL RECEIVE AN EMAIL CONFIRMATION WITH YOUR NEW NUMBER TO KEEP FOR YOUR RECORDS AND TO UPDATE YOUR DEVICE INFO IN THE APP.

Please note that only our preinstalled SIMs will work with our devices

2

HOW TO POWER ON/OFF DEVICE

TO TURN THE DEVICE ON:

HOLD THE SOS BUTTON FOR UP TO **3 SECOND**. THE LCD SCREEN WILL TURN ON. THE DEVICE CAN ALSO BE TURNED ON AUTOMATICALLY BY CHARGING VIA MAGNETIC USB CABLE OR PUT IT INTO THE WIRELESS CHARGER.



TO TURN THE DEVICE OFF:

USE THE REMOTE SHUTDOWN OPTION ON THE SECUPRO APP UNDER SETTINGS. THIS WILL ONLY WORK IF THE DEVICE HAS A NETWORK CONNECTION.

IF THE DEVICE HAS NO SIM INSTALLED, HOLD THE POWER BUTTON UNTIL THE LCD TURNS OFF.

IF THE TRACKING DEVICE DOESN'T TURN ON, IT LIKELY NEEDS CHARGING. PLUG IT IN FOR A FEW HOURS UNDISTURBED, THEN TRY TURNING IT ON AGAIN.

CHARGE YOUR DEVICE

USE MAGNETIC USB CABLE:

CONNECT THE CHARGER TO THE DEVICE AS SHOWN IN PICTURE

- WHEN PLACING THE MAGNETIC USB CABLE ON THE DEVICE CHARGING CONTACTS MAKE SURE IT IS POSITIONED CORRECTLY.
- THE LCD SCREEN SHOULD TURN ON AUTOMATICALLY ONCE THE DEVICE IS CONNECTED TO A CHARGER. IF THE BATTERY WAS FULLY DRAINED, IT MAY TAKE A FEW MINUTES FOR THE SCREEN TO POWER ON.



CHARGING FOR THE FIRST TIME

BEFORE USING THE DEVICE FOR THE FIRST TIME, PLEASE FULLY CHARGE THE BATTERY FOR 3-4 HOURS. WHILE CHARGING, MAKE SURE TO ACTIVATE THE INCLUDED SIM CARD IF YOU HAVEN'T ALREADY.

WHEN THE BATTERY DROPS BELOW 20%, A LOW BATTERY WARNING WILL BE SENT VIA TEXT MESSAGE OR IN-APP NOTIFICATION TO THE CONTACTS ON THE DEVICE LIST.

USE ONLY THE SECULIFE® AUTHORIZED CHARGERS



AVOID LEAVING THE MAGNETIC CABLE PORT ON METAL SURFACES TO AVOID A SHORT CIRCUIT THAT MIGHT CAUSE DAMAGE OR FIRE.

3

DOWNLOAD THE SECUPRO MOBILE APP



SECUPRO

TO DOWNLOAD, SCAN THE QR CODE BELOW
FROM YOUR CELLPHONE:



SCAN ON IOS



SCAN ON IOS



SCAN ON
ANDROID



SCAN ON
ANDROID

ALSO AVAILABLE ON THE APPLE APP STORE AND GOOGLE
PLAY STORE – JUST SEARCH “SECUPRO”.

4

LOGIN TO THE MOBILE APP

A FAMILY MEMBER OR CAREGIVER CAN LOG INTO THE MOBILE APP USING THE ACCOUNT CREATED DURING THE SIM CARD ACTIVATION PROCESS.

- USERNAME: ENTER THE EMAIL ADDRESS USED DURING ACTIVATION
- PASSWORD: ENTER THE PASSWORD YOU CREATED

Enter email

Enter Password

A convenient way to log in automatically when opening the app, without the need to press any buttons.

Make sure to agree to User Agreement and Privacy Agreement to be able to log in

CONNECTING WORLD

Please enter email

Please enter password

Forgot password?

☒ Auto login

Login

☒ I have read and agree to the [User Agreement](#) and [Privacy Agreement](#)

Reminder: Before using your device with our app for the first time, make sure to activate your device on our [website](#).

Technical Support#
+1-877-606-8080

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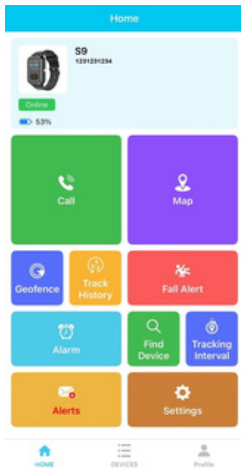
SETTING UP YOUR
DEVICE

YOUR DEVICE IS ADDED TO YOUR ACCOUNT AUTOMATICALLY AFTER ACTIVATION. TO ADD MULTIPLE DEVICES, USE THE SAME EMAIL ADDRESS AS YOUR MOBILE APP LOGIN.

YOUR HOME SCREEN AND SETTINGS MENU WILL DISPLAY ALL AVAILABLE OPTIONS. THIS MANUAL WILL GUIDE YOU THROUGH EACH SETTING IN DETAIL.

WE RECOMMEND SETTING THESE UP FIRST:

1. **SET UP SOS NUMBER:** THE DEVICE WILL CALL THESE NUMBERS IN ORDER OF #1-3 IF THE CALL IS NOT PICKED UP
2. **SET ALERT SETTINGS:** SET THE TYPES OF ALERTS YOU WANT TO RECIEVE AND WHERE TO RECEIVE THEM
3. **SET PHONEBOOK:** LIST OF NUMBERS THAT ARE ALLOWED TO CALL THE TRACKER. ALL NUMBERS NOT ON THIS LIST WILL BE BLOCKED



HOMEPAGE

FROM YOUR MOBILE APP HOME SCREEN, TAP ON "MY DEVICES" TO SEE LIST OF DEVICES, IF YOU HAVE MULTIPLE DEVICES. CLICK ON THE DEVICE TO GO TO THE "DEVICE DETAILS".

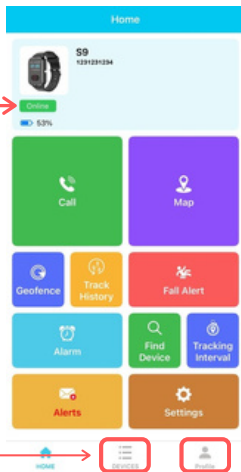
From the home page you will see:

- Device Name (The name can be changed from Devices)
- Battery level
- Device Phone Number

Tap the device image to view your list of devices and switch to another device quickly and easily.

*Device status Types

- **Online**: This is when Device status indicates its online and connected to the App.
- **Offline**: This is when the device is switched off, ran out of battery, or no network signal is detected.



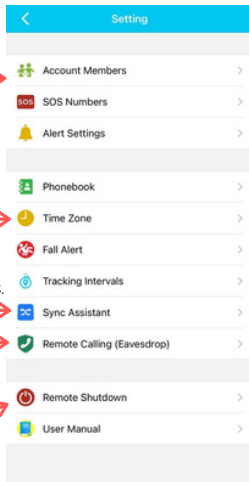
Tap "Devices" to see your device list in more detail and to change device nickname, profile picture, and relation.

Manage your account here, with quick access to your call records, easy refill options, and fast access to customer support.

DEVICE SETTINGS

FROM THE HOME SCREEN OF THE MOBILE APP, TAP **"SETTINGS"**. WE RECOMMEND REVIEWING EACH SETTING TO SEE IF ANY ADJUSTMENTS ARE NEEDED BASED ON YOUR PREFERENCES. MORE DETAILS OF SOME OF THESE SETTINGS WILL BE BELOW.

VIEW WHICH ACCOUNTS ARE LINKED TO YOUR DEVICE, AND INVITE FAMILY MEMBERS OR FRIENDS TO ACCESS IT AS WELL.



USE THIS OPTION TO ADJUST THE DEVICE'S TIME. IF THE TIME IS INCORRECT, TRY UPDATING IT HERE.



IF YOU HAVE MULTIPLE DEVICES, USE THIS FEATURE TO QUICKLY SYNC ALL THEIR SETTINGS.



USE THIS TO LISTEN TO THE SURROUNDINGS OF THE DEVICE WITHOUT ALERTING THE USER.



REMOTELY SHUT DOWN THE DEVICE. WILL NOT WORK IF THE DEVICE IS NOT ONLINE.



SET SOS NUMBERS

TO INITIATE AN SOS CALL ON THIS DEVICE, PRESS AND HOLD THE SOS BUTTON FOR 3-4 SECONDS. THE LCD SCREEN WILL INDICATE THAT AN SOS CALL IS BEING INITIATED. TO CANCEL THE SOS CALL, SIMPLY PRESS THE SOS BUTTON AGAIN.

SET SOS PHONE NUMBER:


LIST OF THE PHONE NUMBER(S) TO RECEIVE NOTIFICATION SMS AND CALLS WHEN THE SOS BUTTON IS TRIGGERED. YOU CAN SET UP TO 3 PHONE NUMBERS.


MAKE SURE NUMBERS ARE IN THIS FORMAT: 1231231234 WITH NO SPACES OR HYPHENS

IF THE FIRST NUMBER DOES NOT ANSWER IT WILL CYCLE THROUGH UNTIL ONE OF THEM ANSWER.


PLEASE REMEMBER TO PROGRAM EMERGENCY CONTACT NUMBERS. IT IS NOT MANDATORY FOR ALL THREE AUTHORIZED NUMBERS TO BE SET, HOWEVER A MINIMUM OF ONE MUST ALWAYS BE SET TO MAKE SOS CALLS.

DO NOT LIST 911 AS A PHONE NUMBER IN THE SOS PHONE# LIST


 SOS Numbers




1

Number 1

2

Number 2

3

Number 3

Save

Save

MAKE SURE TO SAVE THE CHANGES BY TAPPING ON THE "SAVE" BUTTON

ENABLING ALERTS

ENABLE THESE ALERTS TO ALLOW THE DEVICE TO SEND SMS, EMAIL, AND IN-APP NOTIFICATIONS TO THE PHONE NUMBER AND EMAIL ADDRESS YOU'VE CONFIGURED.

NOTIFICATION TYPE:

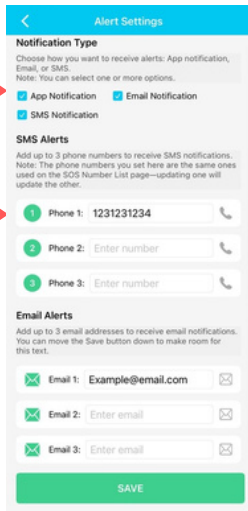
TAP ON THE TYPES OF ALERTS YOU WOULD LIKE TO RECEIVE. THESE WILL APPLY TO FALL ALERTS AND GEOFENCE ALERTS AS WELL.

SMS ALERTS:

THESE ARE THE SAME AS THE SOS NUMBER. CHANGING THESE WILL ALSO CHANGE THE SOS NUMBERS

EMAIL ALERTS:

YOU WILL GET NOTIFIED BY EMAIL WHEN ALERTS AND WHEN SETTINGS ARE UPDATED SO YOU ARE ALWAYS AWARE.



The screenshot shows the 'Alert Settings' screen. At the top is a blue header with a back arrow and the title 'Alert Settings'. Below this is the 'Notification Type' section, which includes a description and three checked options: 'App Notification', 'Email Notification', and 'SMS Notification'. The 'SMS Alerts' section follows, with a description and three numbered phone number input fields. The first field is filled with '1231231234'. The 'Email Alerts' section has a description and three numbered email address input fields. The first field is filled with 'Example@email.com'. At the bottom is a large green 'SAVE' button. Red arrows from the text blocks on the left point to the 'Notification Type' section, the 'SMS Alerts' section, and the 'Email Alerts' section respectively.

Alert Settings

Notification Type

Choose how you want to receive alerts: App notification, Email, or SMS.
Note: You can select one or more options.

☒ App Notification ☒ Email Notification

☒ SMS Notification

SMS Alerts

Add up to 3 phone numbers to receive SMS notifications.
Note: The phone numbers you set here are the same ones used on the SOS Number List page—updating one will update the other.

1 Phone 1: 1231231234

2 Phone 2: Enter number

3 Phone 3: Enter number

Email Alerts

Add up to 3 email addresses to receive email notifications.
You can move the Save button down to make room for this text.

Email 1: Example@email.com

Email 2: Enter email

Email 3: Enter email

SAVE

Save

MAKE SURE TO SAVE THE CHANGES BY TAPPING ON THE "SAVE" BUTTON

PHONE BOOK

LIMIT YOUR LOVED ONE'S CONTACTS TO TRUSTED FAMILY AND FRIENDS BY SAVING UP TO 10 APPROVED PHONE NUMBERS.

TO ADD A CONTACT:


TAP ON "ADD" AND ENTER A NICKNAME AND A PHONE NUMBER. MAKE SURE THE CONTACT IS IN THIS FORMAT 1231231234 WITH NO SPACES AND HYPHENS.

TO DELETE A CONTACT:


TAP ON THE CONTACT YOU WANT TO DELETE AND TAP ON THE TRASH ICON ON THE TOP RIGHT.

ONLY NUMBERS IN THE PHONE BOOK CAN MAKE CALLS TO SOS TRACKER. NUMBERS NOT LISTED HERE WILL BE BLOCKED TO STOP UNWANTED OR SPAM CALLS.


<Phonebook




Only saved numbers can reach the device, this will prevent/block unauthorized calls.


test 12312323

ADD

<Add



Please entry name

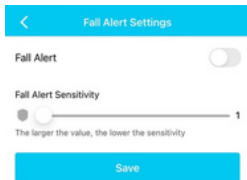
Please entry phone

Save

FALL ALERTS

FALL ALERTS ARE DISABLED BY DEFAULT. YOU CAN ENABLE THEM BY TAPPING THE SWITCH NEXT TO FALL ALERT IN THE SETTINGS.

YOU CAN ADJUST THE SENSITIVITY LEVEL FROM 1 TO 6. A HIGHER NUMBER MEANS LOWER SENSITIVITY. WE RECOMMEND SETTING IT TO 6 FOR THE FEWEST FALSE ALARMS.



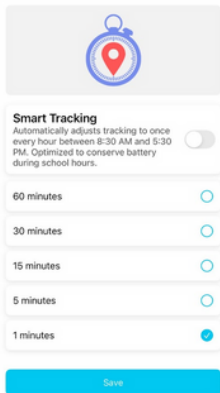
TRACKING INTERVALS

THIS SETTING CONTROLS HOW OFTEN THE DEVICE UPDATES ITS LOCATION.

FOR MORE ACCURATE TRACKING, SET THE INTERVAL TO 1 MINUTE. FOR BETTER BATTERY LIFE, YOU CAN SET IT UP TO 60 MINUTES.

PLEASE NOTE: IF THE DEVICE IS NOT IN MOTION, IT MAY DELAY LOCATION UPDATES TO CONSERVE BATTERY.

YOU CAN ALSO MANUALLY UPDATE THE DEVICE'S LOCATION AT ANY TIME BY TAPPING THE "UPDATE LOCATION" BUTTON ON THE MAP.



Save

MAKE SURE TO SAVE THE CHANGES BY TAPPING ON THE "SAVE" BUTTON

ALERTS HISTORY

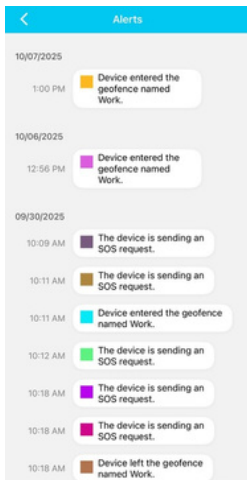


Alerts

SEE ALL THE ALERTS (NOTIFICATIONS)
SENT FROM YOUR DEVICE

VIEW ALL ALERT TYPES ALONG
WITH THE DEVICE NAME, DATE,
AND TIME OF EACH ALERT.

IF YOU HAVE MULTIPLE DEVICES
CONNECTED TO YOUR MOBILE APP,
YOU CAN VIEW ALERTS FOR EACH
DEVICE SEPARATELY BY SELECTING
THE DEVICE ON THE HOMEPAGE.



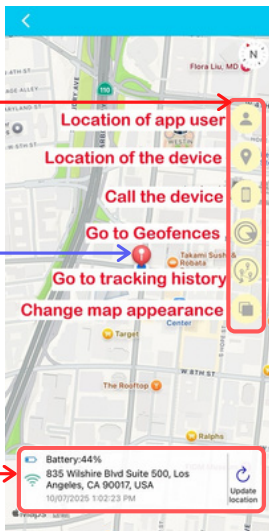
MAP PAGE

WHEN YOU FIRST OPEN THE MAP, IT MAY BE BLANK.
MAKE SURE YOUR DEVICE IS ONLINE AND TAP "UPDATE
LOCATION".

THE ICONS ON THE RIGHT ARE
LABELED IN THE IMAGE AND SERVE
AS CONVENIENT SHORTCUTS.

YOU WILL SEE YOUR DEVICE'S
LOCATION HERE ON THE MAP.

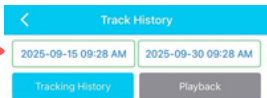
AT THE BOTTOM YOU WILL SEE:
BATTERY LEVEL
APPROXIMATE ADDRESS DEVICE
IS AT
WIFI OR GPS TRACKING
LAST PINGED DATE AND TIME
A BUTTON TO UPDATE THE
DEVICE'S LOCATION LIVE



LOCATION HISTORY

TRACK HISTORY (ALSO KNOWN AS LOCATION HISTORY) SHOWS THE DEVICE'S TRAVEL HISTORY FOR ANY DATE AND TIME WITHIN THE PAST 365 DAYS. THIS FEATURE HELPS YOU VIEW BOTH CURRENT AND PAST LOCATIONS VISITED.

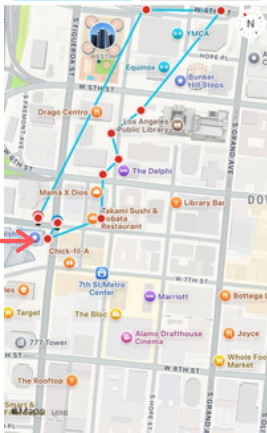
SELECT A DATE & TIME TO SEE THE TRACKING HISTORY.



TRACKING HISTORY PRESENTS ALL PINGED LOCATIONS SIMULTANEOUSLY.

PLAYBACK DISPLAYS THE PINGED POINTS SEQUENTIALLY, IN THE ORDER THEY WERE RECORDED.

CLICK ON ANY OF THE PINPOINTS TO VIEW THE TIMESTAMP OF THE TRACKED EVENT.



WHEN TRACKING A LARGE DATE RANGE, IT MAY TAKE A FEW EXTRA SECONDS TO LOAD THE HISTORY. FOR CLEARER RESULTS AND FASTER LOADING, WE RECOMMEND USING DATE RANGES OF 7 DAYS OR LESS. IF THEY ARE TOO MANY POINTS, SOME MAY NOT APPEAR, IN THIS CASE LOWER THE DATE RANGE.

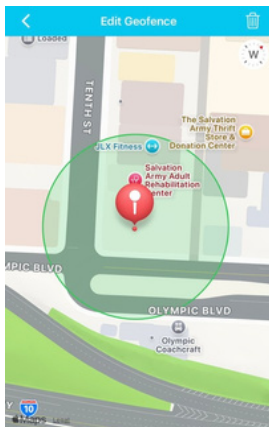
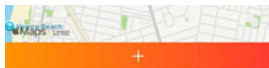
GEO-FENCE

GEO FENCING, ALSO KNOWN AS "SAFE ZONES," CAN BE SET UP FROM THE MOBILE APP; YOU CAN ADD, EDIT OR REMOVE A GEO-FENCE AREA. ONCE A GEO FENCE IS CREATED YOU WILL START RECEIVE ALERTS WHEN THE TRACKER ENTERS OR EXITS A GEO-FENCE AREA.

ADD GEO FENCE:

- TAP ON THE "+" BUTTON AT THE BOTTOM OF THE GEOFENCE PAGE.
- MOVE TO THE AREA YOU WOULD LIKE TO ADD THE GEOFENCE AND TAP THE SPOT YOU WANT THE CENTER OF THE GEOFENCE TO BE.
- SET THE RADIUS OF THE GEOFENCE USING THE SLIDER AND NAME THE GEOFENCE. (RADIUS RANGES FROM 50 METERS TO 3000 METERS)
- TAP ON **SAVE** BUTTON AND ENTER THE FENCE NAME (SUCH AS HOME, DOCTOR'S OFFICE, PARK... ETC.).

RECOMMENDED GPS RADIUS OF 1000 FEET (300 METERS) OR HIGHER TO REDUCE FALSE ALERTS. YOU CAN SETUP UP TO 10 GEO FENCE LOCATIONS AS NEEDED.



DELETE GEO FENCE:

- TO DELETE A GEO FENCE, FIRST TAP ON THE DESIRED FENCE, THEN TAP THE TRASH ICON IN THE TOP RIGHT CORNER.

Example

Radius: 50m

Save

SecuLife®



QUESTIONS?



CALL US
877-606-8080



CONTACT US
WWW.SUPPORT.SECULIFE.US



WATCH VIDEOS
WWW.SECULIFE.US

SAFETY INFORMATION

TO PREVENT INJURY TO YOURSELF AND OTHERS, OR TO AVOID DAMAGE TO THE DEVICE, FIRST READ ALL SAFETY INFORMATION BEFORE USE.

WARNING

- USE MANUFACTURER-APPROVED ACCESSORIES AND SUPPLIES.
- CAUTION – ELECTRICAL OPERATED PRODUCT
- THIS PRODUCT IS NOT A TOY. KEEP OUT OF REACH OF CHILDREN AND PETS UNLESS PROPERLY SUPERVISED. THE PRODUCT CONTAINS SMALL PARTS THAT CAN BE A CHOKING HAZARD.
- DO NOT DROP OR CAUSE AN IMPACT TO THE DEVICE.
- PREVENT THE CHARGING JACK AND CORD FROM COMING INTO CONTACT WITH CONDUCTIVE MATERIALS SUCH AS LIQUIDS, DUST, METALS, PENCIL LEAD, OR AEROSOLS.
- DO NOT STORE YOUR DEVICE IN EXTREMELY HOT OR IN EXTREMELY COLD AREA. RECOMMENDED TO USE YOUR DEVICE FROM 41F TO 95F
- DO NOT STORE YOUR DEVICE NEAR OR ON TOP OF HEATERS, MICROWAVES, HOT COOKING EQUIPMENT, OR HIGH-PRESSURE CONTAINERS.
- DO NOT USE YOUR DEVICE WHILE CHARGING OR TOUCH WITH WET HANDS.
- THE DEVICE AND USB CABLE SHOULD BE PERIODICALLY EXAMINED FOR BREAKS, CRACKS, OR FRAYING, WHICH COULD RISK FIRE, ELECTRICAL SHOCK, OR PERSONAL INJURY. IF

DAMAGED, THE USB CABLE SHOULD BE REPLACED OR REPAIRED BEFORE USE.

- KEEP OUT OF REACH OF CHILDREN AND PETS; SMALL PARTS ARE A CHOKING HAZARD.

CAUTION

- DO NOT DISASSEMBLE, MODIFY, OR REPAIR THE UNIT.
- ANY CHANGES OR MODIFICATIONS TO YOUR DEVICE CAN VOID YOUR MANUFACTURER'S WARRANTY. IF YOUR DEVICE NEEDS SERVICING, CONTACT CUSTOMER SUPPORT.
- DO NOT DISASSEMBLE OR PUNCTURE THE BATTERY, AS THIS CAN CAUSE EXPLOSION OR FIRE.
- DO NOT PAINT OR PUT STICKERS ON YOUR DEVICE. PAINT AND STICKERS CAN CLOG MOVING PARTS AND PREVENT PROPER OPERATION.
- IF YOU ARE ALLERGIC TO PARTS OF THE DEVICE, YOU MAY EXPERIENCE ITCHING, ECZEMA, OR SWELLING OF THE SKIN. WHEN THIS HAPPENS, STOP USING THE DEVICE AND CONSULT YOUR PHYSICIAN.
- ALLOWING UNQUALIFIED PERSONNEL TO SERVICE YOUR DEVICE MAY RESULT IN DAMAGE AND WILL VOID YOUR MANUFACTURER'S WARRANTY.



FOR WARNINGS AND DISCLAIMERS, PLEASE VISIT OUR WEBSITE