

S17 Wristband

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User Guide

S17 Wristband

www.SecuLife.us

 **SecuLife**®

S17 Features



Geo-Fence allows you to get alerts when your loved one enters or leaves an area!

Track your loved one on a easy to use app



 Two way calling to keep in contact at all times

Receive SOS alerts and notifications as they happen to your phone or email



 Fall down alerts if your loved one is in danger

Rest assured, our dedicated customer service team is available 7 days a week.

Call us anytime at

877-606-8080

MEET YOUR S17 WRISTBAND

A QUICK GLANCE AT YOUR S17 WRISTBAND



QUICK SETUP GUIDE

1

ACTIVATE YOUR SERVICE PLAN ONLINE

RECEIVE A NEW PHONE NUMBER FOR
YOUR S16 SOS SMARTWATCH

2

HOW TO POWER ON/OFF DEVICE

CHARGE YOUR DEVICE AFTER ACTIVATION

3

DOWNLOAD THE MOBILE APP

TO REMOTELY MONITOR YOUR LOVED
ONE. ANYTIME. ANYWHERE!

4

LOGIN TO THE MOBILE APP

USE THE USERNAME AND PASSWORD YOU
ENTERED DURING ACTIVATION, THEN
LOGIN TO OUR APP!

5

UPDATE MOBILE APP SETTINGS

SET THE CORRECT INFO OF THE DEVICE
WEARER AND THE APP USER

1

ACTIVATE YOUR SERVICE PLAN ONLINE

YOUR SECULIFE® S17 WRISTBAND COMES WITH A PREINSTALLED SIM CARD; THE SIM CARD NUMBER IS LOCATED ON THE BOX. ACTIVATE THE SERVICE PLAN ON YOUR SIM ONLINE AND RECEIVE A NEW PHONE NUMBER ASSOCIATED WITH THE DEVICE.



VISIT: [WWW.ACTIVATE.SECULIFE.US](http://www.activate.seculife.us)

WHEN YOU ACTIVATE YOUR DEVICE'S SIM CARD, WE'LL AUTOMATICALLY REGISTER YOUR EMAIL AND LINK THE DEVICE TO THE SECUPRO MOBILE APP—NO MANUAL REGISTRATION NEEDED. YOU'LL RECEIVE AN EMAIL CONFIRMATION WITH YOUR NEW NUMBER TO KEEP FOR YOUR RECORDS AND TO UPDATE YOUR DEVICE INFO IN THE APP.

Please note that only our SIMs will work with our devices

2

HOW TO POWER ON/OFF DEVICE

TO TURN THE DEVICE ON:

PRESS THE SOS BUTTON FOR UP TO **3** SECOND, THE DEVICE WILL HAVE A STARTUP CHIME TO INDICATE IT IS ON. THE DEVICE CAN ALSO BE TURNED ON AUTOMATICALLY BY CHARGING VIA MAGNETIC USB CABLE.



TO TURN THE DEVICE OFF:

PRESS THE SOS BUTTON ONCE, THEN PRESS THE GREEN BUTTON TWICE, FOLLOWED BY PRESSING THE SOS BUTTON THREE TIMES. A CHIME WILL SOUND TO INDICATE THAT THE DEVICE IS SHUTTING DOWN. IF THE DEVICE IS ONLINE, YOU CAN ALSO TURN IT OFF REMOTELY USING THE SHUTDOWN OPTION IN THE APP.



IF THE TRACKING DEVICE DOESN'T TURN ON, IT LIKELY NEEDS CHARGING. PLUG IT IN FOR A FEW HOURS UNDISTURBED, THEN TRY TURNING IT ON AGAIN.

CHARGE YOUR DEVICE

USE MAGNETIC USB CABLE:

CONNECT THE CHARGER TO THE DEVICE AS SHOW IN PICTURE

- WHEN PLACING THE MAGNETIC USB CABLE ON THE DEVICE CHARGING CONTACTS MAKE SURE IT IS POSITIONED CORRECTLY.
- THE DEVICE WILL CHIME WHEN IT IS TURNED ON DURING CHARGING. IF IT DOESN'T TURN ON, TRY HOLDING THE SOS BUTTON FOR A FEW SECONDS.



CHARGING FOR THE FIRST TIME

BEFORE USING THE DEVICE FOR THE FIRST TIME, PLEASE FULLY CHARGE THE BATTERY FOR 3-4 HOURS. WHILE CHARGING, MAKE SURE TO ACTIVATE THE INCLUDED SIM CARD IF YOU HAVEN'T ALREADY.

WHEN THE BATTERY DROPS BELOW 20%, A LOW BATTERY WARNING WILL BE SENT VIA TEXT MESSAGE OR IN-APP NOTIFICATION TO THE CONTACTS ON THE DEVICE LIST.

3

DOWNLOAD THE SECUPRO MOBILE APP



SECUPRO

TO DOWNLOAD, SCAN THE QR CODE BELOW
FROM YOUR CELLPHONE:



SCAN ON IOS



SCAN ON IOS



SCAN ON
ANDROID



SCAN ON
ANDROID

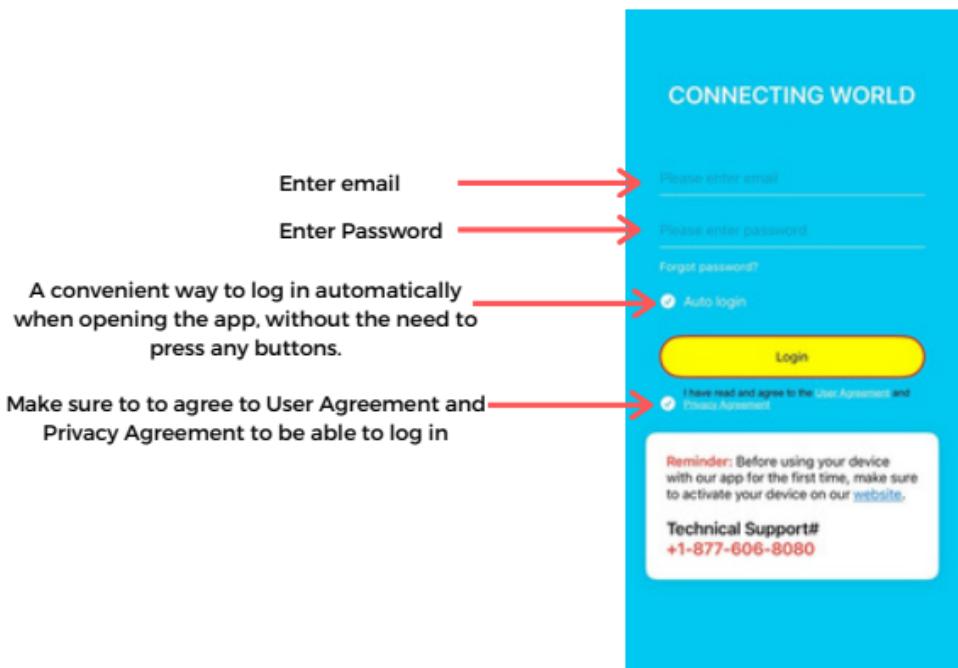
ALSO AVAILABLE ON THE APPLE APP STORE AND GOOGLE
PLAY STORE – JUST SEARCH “SECUPRO”.

4

LOGIN TO THE
MOBILE APP

A FAMILY MEMBER OR CAREGIVER CAN LOG INTO THE MOBILE APP USING THE ACCOUNT CREATED DURING THE SIM CARD ACTIVATION PROCESS.

- USERNAME: ENTER THE EMAIL ADDRESS USED DURING ACTIVATION
- PASSWORD: ENTER THE PASSWORD YOU CREATED



5

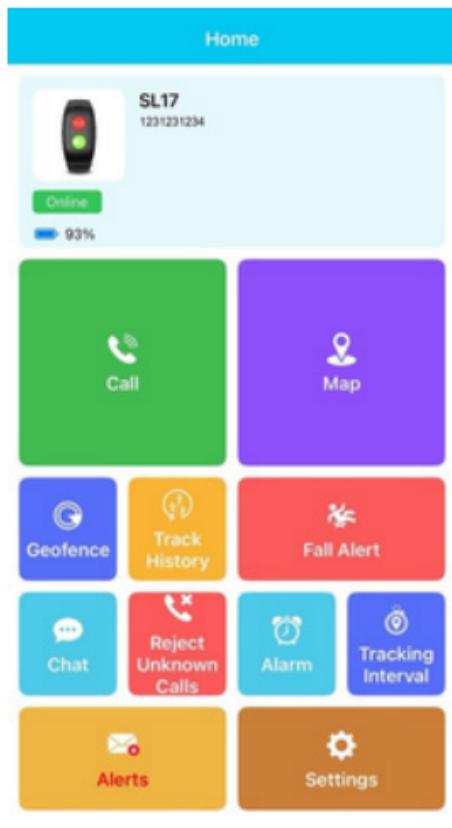
SETTING UP YOUR DEVICE

YOUR DEVICE IS ADDED TO YOUR ACCOUNT AUTOMATICALLY AFTER ACTIVATION. TO ADD MULTIPLE DEVICES, USE THE SAME EMAIL ADDRESS AS YOUR MOBILE APP LOGIN.

YOUR HOME SCREEN AND SETTINGS MENU WILL DISPLAY ALL AVAILABLE OPTIONS. THIS MANUAL WILL GUIDE YOU THROUGH EACH SETTING IN DETAIL.

WE RECOMMEND SETTING THESE UP FIRST:

- 1. SET UP SOS NUMBER:** THE DEVICE WILL CALL THESE NUMBERS IN ORDER OF #1-3 IF THE CALL IS NOT PICKED UP
- 2. SET ALERT SETTINGS:** SET THE TYPES OF ALERTS YOU WANT TO RECEIVE AND WHERE TO RECEIVE THEM
- 3. SET PHONEBOOK:** LIST OF NUMBERS THAT ARE ALLOWED TO CALL THE TRACKER. ALL NUMBERS NOT ON THIS LIST WILL BE BLOCKED

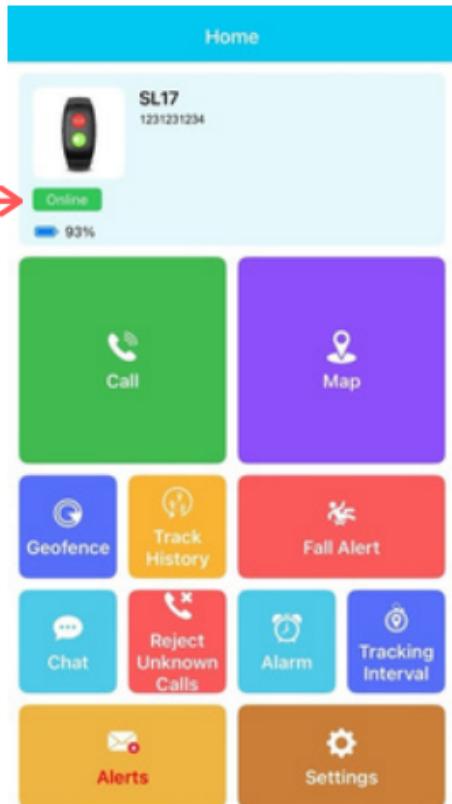


CHECKING YOUR HOMEPAGE

FROM YOUR MOBILE APP HOME SCREEN, TAP ON "MY DEVICES" TO SEE LIST OF DEVICES, IF YOU HAVE MULTIPLE DEVICES. CLICK ON THE DEVICE TO GO TO THE "DEVICE DETAILS".

From the home page you will see:

- Device Name (The name can be changed from Devices)
- Battery level
- Device Phone Number



Tap the device image to view your list of devices and switch to another device quickly and easily.

*Device status Types

- **Online:** This is when Device status indicates its online and connected to the App.
- **Offline:** This is when the device is switched off, ran out of battery, or no network signal is detected.

Tap "Devices" to see your device list in more detail and to change device nickname, profile picture, and relation.

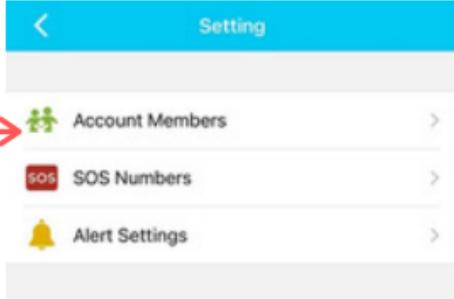


Manage your account here, with quick access to your call records, easy refill options, and fast access to customer support.

DEVICE SETTINGS

FROM THE HOME SCREEN OF THE MOBILE APP, TAP "**SETTINGS**". WE RECOMMEND REVIEWING EACH SETTING TO SEE IF ANY ADJUSTMENTS ARE NEEDED BASED ON YOUR PREFERENCES. MORE DETAILS OF SOME OF THESE SETTINGS WILL BE BELOW.

VIEW WHICH ACCOUNTS ARE LINKED TO YOUR DEVICE, AND INVITE FAMILY MEMBERS OR FRIENDS TO ACCESS IT AS WELL.



USE THIS OPTION TO ADJUST THE DEVICE'S TIME. IF THE TIME IS INCORRECT, TRY UPDATING IT HERE.



IF YOU HAVE MULTIPLE DEVICES, USE THIS FEATURE TO QUICKLY SYNC ALL THEIR SETTINGS.



REMOTELY SHUT DOWN THE DEVICE. WILL NOT WORK IF THE DEVICE IS NOT ONLINE.



SET SOS NUMBERS

TO INITIATE AN SOS CALL ON THIS DEVICE, PRESS AND HOLD THE SOS BUTTON FOR 3-4 SECONDS. THE DEVICE WILL ANNOUNCE THAT A SOS CALL IS BEING INITIATED. TO CANCEL THE SOS CALL, SIMPLY PRESS THE SOS BUTTON AGAIN.

SET SOS PHONE NUMBER:

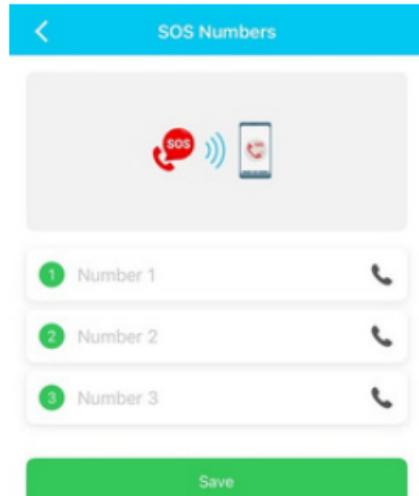
LIST OF THE PHONE NUMBER(S) TO RECEIVE NOTIFICATION SMS AND CALLS WHEN THE SOS BUTTON IS TRIGGERED. YOU CAN SET UP TO 3 PHONE NUMBERS.

MAKE SURE NUMBERS ARE IN THIS FORMAT: 1231231234 WITH NO SPACES OR HYPHENS

IF THE FIRST NUMBER DOES NOT ANSWER IT WILL CYCLE THROUGH UNTIL ONE OF THEM ANSWER.

PLEASE REMEMBER TO PROGRAM EMERGENCY CONTACT NUMBERS. IT IS NOT MANDATORY FOR ALL THREE AUTHORIZED NUMBERS TO BE SET, HOWEVER A MINIMUM OF ONE MUST ALWAYS BE SET TO MAKE SOS CALLS.

DO NOT LIST 911 AS A PHONE NUMBER IN THE SOS PHONE# LIST



Save

MAKE SURE TO SAVE THE CHANGES BY TAPPING ON THE "SAVE" BUTTON

ACTIVATING AN SOS ALARM

SOS WILL IMMEDIATELY CONTACT THE SOS PHONE #1 NUMBER AND SEND AN SMS ALERT AND IN-APP ALERT IF ENABLED.

WHEN YOU NEED HELP, PRESS THE SOS BUTTON FOR 3-4 SECONDS UNTIL YOU HEAR A VOICE PROMPT, INDICATING AN SOS ALARM. THIS STARTS THE SEQUENCE OF SENDING A "HELP ME!" TEXT MESSAGE TO YOUR EMERGENCY CONTACT NUMBERS FOLLOWED BY THE OUTGOING CALLS.

- IF THE DEVICE FAILS TO CONNECT TO THE FIRST NUMBER, IT WILL CALL THE SECOND NUMBER AFTER DELAY OF 10 SECONDS. IN CASE THE SECOND NUMBER FAILS TO BE CONNECTED AS WELL, THE SYSTEM WILL CONNECT TO THE THIRD NUMBER ETC.

HOLD THIS BUTTON FOR UP TO 3 SECONDS TO INITIATE SOS. PRESS IT AGAIN TO CANCEL IF ACCIDENTALLY PRESSED.



PLEASE REMEMBER TO PROGRAM EMERGENCY CONTACT NUMBERS. IT IS NOT MANDATORY FOR ALL SOS NUMBERS TO BE SET, HOWEVER MINIMUM OF ONE MUST ALWAYS BE SET.

ENABLING ALERTS

ENABLE THESE ALERTS TO ALLOW THE DEVICE TO SEND SMS, EMAIL, AND IN-APP NOTIFICATIONS TO THE PHONE NUMBER AND EMAIL ADDRESS YOU'VE CONFIGURED.

NOTIFICATION TYPE:

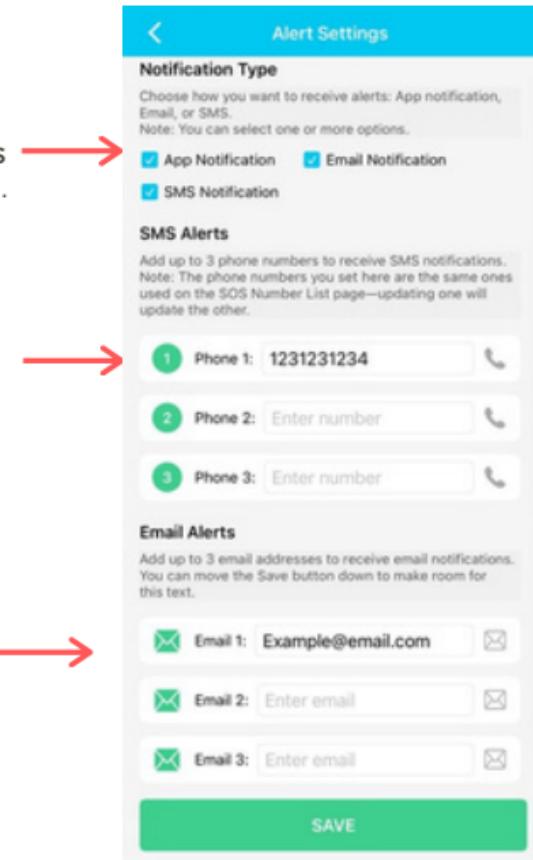
TAP ON THE TYPES OF ALERTS YOU WOULD LIKE TO RECEIVE. THESE WILL APPLY TO FALL ALERTS AND GEOFENCE ALERTS AS WELL.

SMS ALERTS:

THESE ARE THE SAME AS THE SOS NUMBER. CHANGING THESE WILL ALSO CHANGE THE SOS NUMBERS

EMAIL ALERTS:

YOU WILL GET NOTIFIED BY EMAIL WHEN ALERTS AND WHEN SETTINGS ARE UPDATED SO YOU ARE ALWAYS AWARE.



Save

MAKE SURE TO SAVE THE CHANGES BY TAPPING ON THE **“SAVE”** BUTTON

PHONE BOOK

LIMIT YOUR LOVED ONE'S CONTACTS TO TRUSTED FAMILY AND FRIENDS BY SAVING UP TO 10 APPROVED PHONE NUMBERS.

TO ADD A CONTACT:

TAP ON "ADD" AND ENTER A NICKNAME AND A PHONE NUMBER. MAKE SURE THE CONTACT IS IN THIS FORMAT 1231231234 WITH NO SPACES AND HYPHENS.

TO DELETE A CONTACT:

TAP ON THE CONTACT YOU WANT TO DELETE AND TAP ON THE TRASH ICON ON THE TOP RIGHT.

ONLY NUMBERS IN THE PHONE BOOK CAN MAKE CALLS TO SOS TRACKER IF REJECT UNKNOWN CALLERS IS ENABLED, THESE WILL BE ADDED TO THE DEVICE FOR EASY CALLING.

Phonebook

Only saved numbers can reach the device, this will prevent/block unauthorized calls.

test 12312323

ADD

Add

Please entry name

Please entry phone

Save

REJECT UNKNOWN CALLS

WITH A SIMPLE SETTING, YOU CAN EITHER BLOCK ALL UNKNOWN CALLERS OR MAKE YOUR NUMBER AVAILABLE TO ANYONE.

THIS WILL BE DISABLED BY DEFAULT. TO ENABLE ALL YOU HAVE TO DO IS TAP ON "REJECT UNKNOWN CALLS" ON THE HOMEPAGE AND TAP "ENABLE CALL REJECTION." IF YOU WOULD LIKE TO TURN IT OFF AGAIN, JUST TAP THE SAME BUTTON BUT IT WILL BE LABELED "DISABLE CALL REJECTION".



Reject Unknown Calls

Calls Allowed

Only registered Contacts can call the watch

Unknown calls notification

If there is an unknown call, a message will be sent to the APP for parents to know

Reject unknown calls for safety

Enable Call Rejection

FALL ALERTS

FALL ALERTS ARE DISABLED BY DEFAULT. YOU CAN ENABLE THEM BY TAPPING THE SWITCH NEXT TO FALL ALERT IN THE SETTINGS.

YOU CAN ADJUST THE SENSITIVITY LEVEL FROM 1 TO 6. A HIGHER NUMBER MEANS LOWER SENSITIVITY. WE RECOMMEND SETTING IT TO 6 FOR THE FEWEST FALSE ALARMS.



Fall Alert Settings

Fall Alert



Fall Alert Sensitivity



The larger the value, the lower the sensitivity

Save

TRACKING INTERVALS

THIS SETTING CONTROLS HOW OFTEN THE DEVICE UPDATES ITS LOCATION.

FOR MORE ACCURATE TRACKING, SET THE INTERVAL TO 1 MINUTE.

FOR BETTER BATTERY LIFE, YOU CAN SET IT UP TO 60 MINUTES.

PLEASE NOTE: IF THE DEVICE IS NOT IN MOTION, IT MAY DELAY LOCATION UPDATES TO CONSERVE BATTERY.

YOU CAN ALSO MANUALLY UPDATE THE DEVICE'S LOCATION AT ANY TIME BY TAPPING THE "UPDATE LOCATION" BUTTON ON THE MAP.



Smart Tracking

Automatically adjusts tracking to once every hour between 8:30 AM and 5:30 PM. Optimized to conserve battery during school hours.



60 minutes



30 minutes



15 minutes



5 minutes



1 minutes



Save

Save

MAKE SURE TO SAVE THE CHANGES BY TAPPING ON THE "SAVE" BUTTON

ALERTS HISTORY



Alerts

SEE ALL THE ALERTS (NOTIFICATIONS) SENT FROM YOUR DEVICE

VIEW ALL ALERT TYPES ALONG WITH THE DEVICE NAME, DATE, AND TIME OF EACH ALERT.

IF YOU HAVE MULTIPLE DEVICES CONNECTED TO YOUR MOBILE APP, YOU CAN VIEW ALERTS FOR EACH DEVICE SEPARATELY BY SELECTING THE DEVICE ON THE HOMEPAGE.

Date	Time	Alert Description
10/07/2025	1:00 PM	Device entered the geofence named Work.
10/06/2025	12:56 PM	Device entered the geofence named Work.
09/30/2025	10:09 AM	The device is sending an SOS request.
	10:11 AM	The device is sending an SOS request.
	10:11 AM	Device entered the geofence named Work.
	10:12 AM	The device is sending an SOS request.
	10:18 AM	The device is sending an SOS request.
	10:18 AM	Device left the geofence named Work.

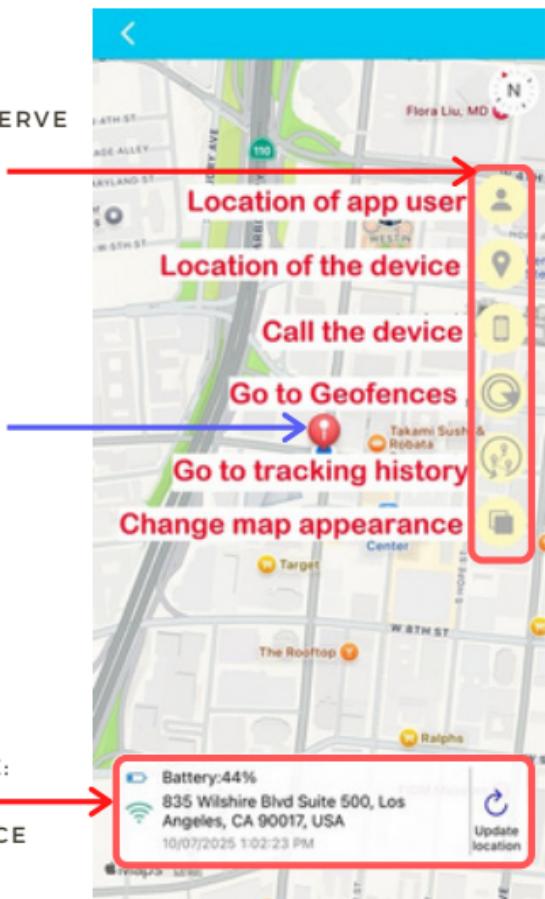
MAP PAGE

WHEN YOU FIRST OPEN THE MAP, IT MAY BE BLANK.
MAKE SURE YOUR DEVICE IS ONLINE AND TAP "UPDATE
LOCATION".

THE ICONS ON THE RIGHT ARE
LABLED IN THE IMAGE AND SERVE
AS CONVENIENT SHORTCUTS.

YOU WILL SEE YOUR DEVICE'S
LOCATION HERE ON THE MAP.

AT THE BOTTOM YOU WILL SEE:
BATTERY LEVEL
APPROXIMATE ADDRESS DEVICE
IS AT
WIFI OR GPS TRACKING
LAST PINGED DATE AND TIME
A BUTTON TO UPDATE THE
DEVICE'S LOCATION LIVE



LOCATION HISTORY

TRACK HISTORY (ALSO KNOWN AS LOCATION HISTORY) SHOWS THE DEVICE'S TRAVEL HISTORY FOR ANY DATE AND TIME WITHIN THE PAST 365 DAYS. THIS FEATURE HELPS YOU VIEW BOTH CURRENT AND PAST LOCATIONS VISITED.

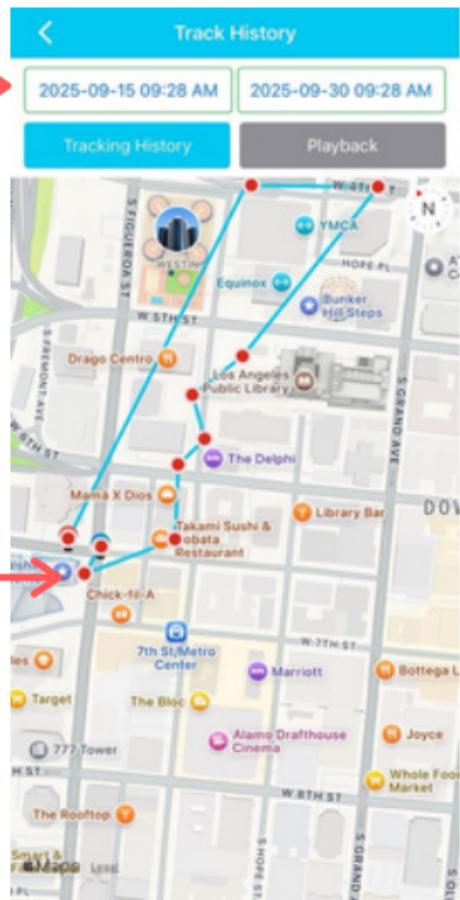
SELECT A DATE & TIME TO SEE THE TRACKING HISTORY.

TRACKING HISTORY PRESENTS ALL PINGED LOCATIONS SIMULTANEOUSLY.

PLAYBACK DISPLAYS THE PINGED POINTS SEQUENTIALLY, IN THE ORDER THEY WERE RECORDED.

CLICK ON ANY OF THE PINPOINTS TO VIEW THE TIMESTAMP OF THE TRACKED EVENT.

WHEN TRACKING A LARGE DATE RANGE, IT MAY TAKE A FEW EXTRA SECONDS TO LOAD THE HISTORY. FOR CLEARER RESULTS AND FASTER LOADING, WE RECOMMEND USING DATE RANGES OF 7 DAYS OR LESS. IF THEY ARE TOO MANY POINTS, SOME MAY NOT APPEAR. IN THIS CASE LOWER THE DATE RANGE.



GEO-FENCE

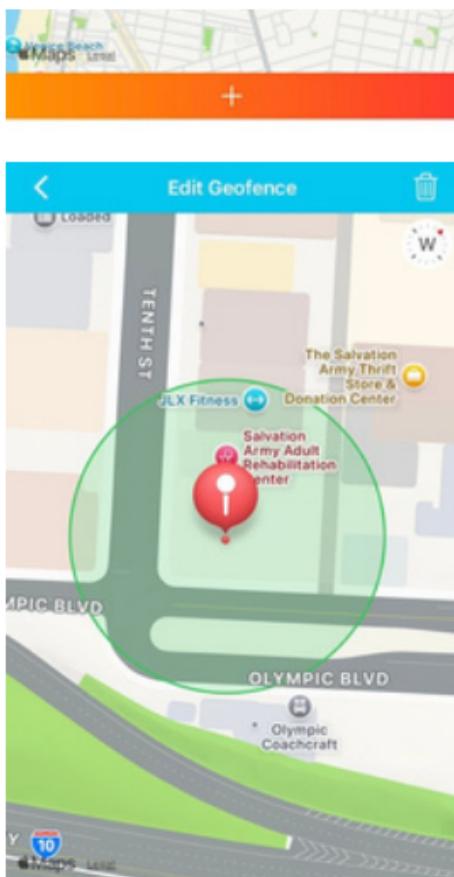
GEO FENCING, ALSO KNOWN AS "SAFE ZONES," CAN BE SET UP FROM THE MOBILE APP; YOU CAN ADD, EDIT OR REMOVE A GEO-FENCE AREA. ONCE A GEO FENCE IS CREATED YOU WILL START RECEIVING ALERTS WHEN THE TRACKER ENTERS OR EXITS A GEO-FENCE AREA.

ADD GEO FENCE:

- TAP ON THE "+" BUTTON AT THE BOTTOM OF THE GEOFENCE PAGE.
- MOVE TO THE AREA YOU WOULD LIKE TO ADD THE GEOFENCE AND TAP THE SPOT YOU WANT THE CENTER OF THE GEOFENCE TO BE.
- SET THE RADIUS OF THE GEOFENCE USING THE SLIDER AND NAME THE GEOFENCE. (RADIUS RANGES FROM 50 METERS TO 3000 METERS)
- TAP ON **SAVE** BUTTON AND ENTER THE FENCE NAME (SUCH AS HOME, DOCTOR'S OFFICE, PARK... ETC.).

RECOMMENDED GPS RADIUS OF 1000 FEET (300 METERS) OR HIGHER TO REDUCE FALSE ALERTS.

YOU CAN SETUP UP TO 10 GEO FENCE LOCATIONS AS NEEDED.



DELETE GEO FENCE:

- TO DELETE A GEO FENCE, FIRST TAP ON THE DESIRED FENCE, THEN TAP THE TRASH ICON IN THE TOP RIGHT CORNER.

CHAT

YOU CAN SEND VOICE MESSAGES TO YOUR DEVICE FROM THE APP. THE DEVICE CAN ALSO ANSWER BACK WITH VOICE MESSAGES. A CONVENTIONAL WAY TO GET IN TOUCH WITH THE DEVICE USER.

ONLY USERS BOUND TO THE DEVICE CAN SEE OR SEND MESSAGES IN THE CHAT. YOU CAN SEE BOUND USERS BY TAPPING ON THE TWO PERSON ICON ON THE TOP RIGHT.

TAP ON THE SOUND ICON ON THE BOTTOM LEFT TO SWITCH TO VOICE MESSAGES. TAP IT AGAIN TO SWITCH TO TEXT MESSAGE.





QUESTIONS?



CALL US
877-606-8080



CONTACT US
WWW.SUPPORT.SECULIFE.US



WATCH VIDEOS
WWW.SECULIFE.US

SAFETY INFORMATION

TO PREVENT INJURY TO YOURSELF AND OTHERS, OR TO AVOID DAMAGE TO THE DEVICE, FIRST READ ALL SAFETY INFORMATION BEFORE USE.

WARNING

- USE MANUFACTURER-APPROVED ACCESSORIES AND SUPPLIES.
- CAUTION – ELECTRICAL OPERATED PRODUCT
- THIS PRODUCT IS NOT A TOY. KEEP OUT OF REACH OF CHILDREN AND PETS UNLESS PROPERLY SUPERVISED. THE PRODUCT CONTAINS SMALL PARTS THAT CAN BE A CHOKING HAZARD.
- DO NOT DROP OR CAUSE AN IMPACT TO THE DEVICE.
- PREVENT THE CHARGING JACK AND CORD FROM COMING INTO CONTACT WITH CONDUCTIVE MATERIALS SUCH AS LIQUIDS, DUST, METALS, PENCIL LEAD, OR AEROSOLS.
- DO NOT STORE YOUR DEVICE IN EXTREMELY HOT OR IN EXTREMELY COLD AREA. RECOMMENDED TO USE YOUR DEVICE FROM 41F TO 95F
- DO NOT STORE YOUR DEVICE NEAR OR ON TOP OF HEATERS, MICROWAVES, HOT COOKING EQUIPMENT, OR HIGH-PRESSURE CONTAINERS.
- DO NOT USE YOUR DEVICE WHILE CHARGING OR TOUCH WITH WET HANDS.
- THE DEVICE AND USB CABLE SHOULD BE PERIODICALLY EXAMINED FOR BREAKS, CRACKS, OR FRAYING, WHICH COULD RISK FIRE, ELECTRICAL SHOCK, OR PERSONAL INJURY. IF

DAMAGED, THE USB CABLE SHOULD BE REPLACED OR REPAIRED BEFORE USE.

- KEEP OUT OF REACH OF CHILDREN AND PETS; SMALL PARTS ARE A CHOKING HAZARD.

CAUTION

- DO NOT DISASSEMBLE, MODIFY, OR REPAIR THE UNIT.
- ANY CHANGES OR MODIFICATIONS TO YOUR DEVICE CAN VOID YOUR MANUFACTURER'S WARRANTY. IF YOUR DEVICE NEEDS SERVICING, CONTACT CUSTOMER SUPPORT.
- DO NOT DISASSEMBLE OR PUNCTURE THE BATTERY, AS THIS CAN CAUSE EXPLOSION OR FIRE.
- DO NOT PAINT OR PUT STICKERS ON YOUR DEVICE. PAINT AND STICKERS CAN CLOG MOVING PARTS AND PREVENT PROPER OPERATION.
- IF YOU ARE ALLERGIC TO PARTS OF THE DEVICE, YOU MAY EXPERIENCE ITCHING, ECZEMA, OR SWELLING OF THE SKIN. WHEN THIS HAPPENS, STOP USING THE DEVICE AND CONSULT YOUR PHYSICIAN.
- ALLOWING UNQUALIFIED PERSONNEL TO SERVICE YOUR DEVICE MAY RESULT IN DAMAGE AND WILL VOID YOUR MANUFACTURER'S WARRANTY.



FOR WARNINGS AND DISCLAIMERS, PLEASE VISIT OUR WEBSITE