



User Guide

S16 SmartWatch

www.SecuLife.us



S16 Features



Geo-Fence allows you to get alerts when your loved one enters or leaves an area!

Track your loved one on a easy to use app





Two way calling to keep in contact at all times

Receive SOS alerts and notifications as they happen to your phone or email







Fall down alerts if your loved one is in danger

Rest assured, our dedicated customer service team is available 7 days a week. Call us anytime at

877-606-8080

MEET YOUR S16 SOS SMARTWATCH

A QUICK GLANCE AT YOUR \$16 SOS SMARTWATCH



SMARTWATCH HEALTH SENSORS



TO NAVIGATE TO THE HEART RATE MENU, PRESS THE HEART BUTTON ON THE CLOCK SCREEN REPEATEDLY UNTIL THE HEART RATE OPTION APPEARS. THEN, PRESS AND HOLD THE BUTTON TO ACTIVATE THE SENSOR. FOR MORE ACCURATE READINGS, ENSURE THE WATCH IS WORN CORRECTLY AND FITS SNIIGLY ON YOUR PRIST



YOU'LL FIND THIS ON THE SAME SCREEN AS THE HEART RATE MONITOR, JUST BELOW THE HEART RATE MEASUREMENT.



TO ACCESS THE OXIMETRY MENU, PRESS THE HEART BUTTON REPEATEDLY UNTIL THE OXIMETRY SCREEN APPEARS. THEN, PRESS AND HOLD THE BUTTON TO ACTIVATE THE SENSOR. FOR MORE ACCURATE READINGS, MAKE SURE THE WATCH IS WORN PROPERLY AND FITS SNUGLY ON YOUR WRIST.



Body Temperature Sensor NAVIGATE TO THE TEMPERATURE TESTING MENU BY PRESSING THE HEART BUTTON UNTIL THE TEMPERATURE TESTING OPTION APPEARS. THEN, PRESS AND HOLD THE BUTTON TO ACTIVATE THE SENSOR.



THE SMARTWATCH HAS A BUILT IN PEDOMETER, JUST NAVIGATE TO IT BY PRESSING THE HEART BUTTON.

QUICK SETUP GUIDE



ACTIVATE YOUR SERVICE PLAN ONLINE

RECEIVE A NEW PHONE NUMBER FOR YOUR S16 SOS SMARTWATCH



HOW TO POWER ON/OFF DEVICE

CHARGE YOUR DEVICE AFTER ACTIVATION



DOWNLOAD THE MOBILE APP

TO REMOTELY MONITOR YOUR LOVED ONE. ANYTIME. ANYWHERE!



LOGIN TO THE MOBILE APP

USE THE USERNAME AND PASSWORD YOU
ENTERED DURING ACTIVATION, THEN
LOGIN TO OUR APP!



UPDATE MOBILE APP SETTINGS

SET THE CORRECT INFO OF THE DEVICE
WEARER AND THE APP USER



ACTIVATE YOUR SERVICE PLAN ONLINE

YOUR SECULIFE®
SOS SMARTWATCH S16
COMES WITH A
PREINSTALLED SIM CARD:
THE SIM CARD NUMBER IS
LOCATED ON THE BOX.
ACTIVATE THE SERVICE
PLAN ON YOUR SIM ONLINE
AND RECEIVE A NEW PHONE
NUMBER ASSOCIATED WITH
THE DEVICE



VISIT: WWW.ACTIVATE.SECULIFE.US

WHEN YOU ACTIVATE YOUR DEVICE'S SIM CARD, WE'LL AUTOMATICALLY REGISTER YOUR EMAIL AND LINK THE DEVICE TO THE SECUPRO MOBILE APP—NO MANUAL REGISTRATION NEEDED. YOU'LL RECEIVE AN EMAIL CONFIRMATION WITH YOUR NEW NUMBER TO KEEP FOR YOUR RECORDS AND TO UPDATE YOUR DEVICE INFO IN THE APP.

Please note that only our SIMs will work with our devices



HOW TO POWER ON/OFF DEVICE

TO TURN THE DEVICE ON:

PRESS THE HEART BUTTON FOR UP TO 3 SECOND. THE LCD WILL TURN ON AND THE BOOT SCREEN WILL APPEAR. THE DEVICE CAN ALSO BE TURNED ON AUTOMATICALLY BY CHARGING VIA MAGNETIC USB CABLE.



TO TURN THE DEVICE OFF.

USE THE HEART BUTTON TO NAVIGATE TO THE SCREEN WITH THE POWER BUTTON. HOLD THE HEART FOR 3 SECONDS AND THE DEVICE WILL POWER OFF.

IF THE TRACKING DEVICE DOESN'T TURN ON, IT LIKELY
NEEDS CHARGING. PLUG IT IN FOR A FEW HOURS
UNDISTURBBED. THEN TRY TURNING IT ON AGAIN.

CHARGE YOUR DEVICE

USE MAGNETIC USB CABLE:

CONNECT THE CHARGER TO THE DEVICE AS SHOW IN PICTURE

- WHEN PLACING THE MAGNETIC USB CABLE ON THE DEVICE CHARGING CONTACTS MAKE SURE IT IS POSITIONED CORRECTLY.
- THE LCD WILL TURN ON AND SHOW THE BATTERY CHARGING ICON



CHARGING FOR THE FIRST TIME

BEFORE USING THE DEVICE FOR THE FIRST TIME, PLEASE FULLY CHARGE THE BATTERY FOR 3-4 HOURS. WHILE CHARGING, MAKE SURE TO ACTIVATE THE INCLUDED SIM CARD IF YOU HAVEN'T ALREADY.

WHEN THE BATTERY DROPS BELOW 20%, A LOW BATTERY WARNING WILL BE SENT VIA TEXT MESSAGE OR IN-APP NOTIFICATION TO THE CONTACTS ON THE DEVICE LIST.



DOWNLOAD THE SECUPRO MOBILE APP



SECUPRO

TO DOWNLOAD, SCAN THE QR CODE BELOW FROM YOUR CELLPHONE:



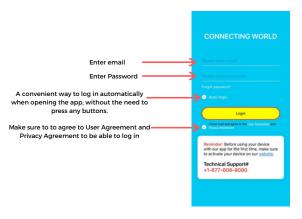
ALSO AVAILABLE ON THE APPLE APP STORE AND GOOGLE PLAY STORE – JUST SEARCH "SECUPRO".



LOGIN TO THE MOBILE APP

A FAMILY MEMBER OR CAREGIVER CAN LOG INTO THE MOBILE APP USING THE ACCOUNT CREATED DURING THE SIM CARD ACTIVATION PROCESS.

- USERNAME: ENTER THE EMAIL ADDRESS USED DURING ACTIVATION
- PASSWORD: ENTER THE PASSWORD YOU CREATED





SETTING UP YOUR DEVICE

YOUR DEVICE IS ADDED TO YOUR ACCOUNT AUTOMATICALLY AFTER ACTIVATION. TO ADD MULTIPLE DEVICES, USE THE SAME FMAIL ADDRESS AS YOUR MORILE APPLOGIN

YOUR HOME SCREEN AND SETTINGS MENU WILL DISPLAY ALL AVAILABLE OPTIONS. THIS MANUAL WILL GUIDE YOU THROUGH EACH SETTING IN DETAIL.

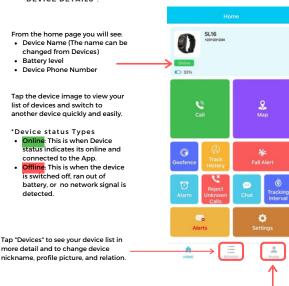
WE RECOMMEND SETTING THESE UP FIRST:

- 1. SET UP SOS NUMBER: THE
 DEVICE WILL CALL THESE
 NUMBERS IN ORDER OF #1-3 IF
 THE CALL IS NOT PICKED UP
- 2.SET ALERT SETTINGS: SET THE TYPES OF ALERTS YOU WANT TO RECIEVE AND WHERE TO RECEIVE THEM
- 3. SET PHONEBOOK: LIST OF NUMBERS THAT ARE ALLOWED TO CALL THE TRACKER. ALL NUMBERS NOT ON THIS LIST WILL BE BLOCKED



CHECKING YOUR DEVICE

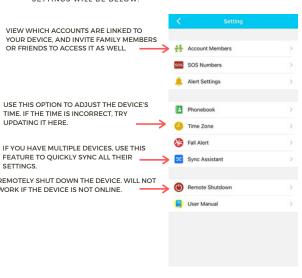
FROM YOUR MOBILE APP HOME SCREEN, TAP ON "MY DEVICES" TO SEE LIST OF DEVICES, IF YOU HAVE MULTIPLE DEVICES. CLICK ON THE DEVICE TO GO TO THE "DEVICE DETAILS".



Manage your account here, with quick access to your call records, easy refill options, and fast access to customer support.

DEVICE SETTINGS

FROM THE HOME SCREEN OF THE MOBILE APP, TAP
"SETTINGS". WE RECOMMEND REVIEWING EACH SETTING
TO SEE IF ANY ADJUSTMENTS ARE NEEDED BASED ON
YOUR PREFERENCES. MORE DETAILS OF SOME OF THESE
SETTINGS WILL BE BELOW.



SET SOS NUMBERS

TO INITIATE AN SOS CALL ON THIS DEVICE, PRESS AND HOLD THE SOS BUTTON FOR 3-4 SECONDS. THE LCD SCREEN WILL INDICATE THAT AN SOS CALL IS BEING INITIATED. TO CANCEL THE SOS CALL, SIMPLY PRESS THE SOS BUTTON AGAIN.

SET SOS PHONE NUMBER

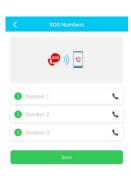
LIST OF THE PHONE NUMBER(S)
TO RECEIVE NOTIFICATION SMS
AND CALLS WHEN THE SOS
BUTTON IS TRIGGERED.
YOU CAN SET UP TO 3 PHONE
NUMBERS.

MAKE SURE NUMBERS ARE IN THIS FORMAT: 1231231234 WITH NO SPACES OR HYPHENS

IF THE FIRST NUMBER DOES NOT ANSWER IT WILL CYCLE THROUGH UNTIL ONE OF THEM ANSWER.

PLEASE REMEMBER TO PROGRAM EMERGENCY CONTACT NUMBERS. IT IS NOT MANDATORY FOR ALL THREE AUTHORIZED NUMBERS TO BE SET, HOWEVER A MINIMUM OF ONE MUST ALWAYS BE SET TO MAKE SOS CALLS.

DO NOT LIST 911 AS A PHONE NUMBER IN THE SOS PHONE# LIST



ACTIVATING AN SOS ALARM

SOS WILL IMMEDIATELY CONTACT THE SOS PHONE #1
NUMBER AND SEND AN SMS ALERT AND IN-APP ALERT IF
ENABLED

WHEN YOU NEED HELP, PRESS THE SOS BUTTON FOR 3-4 SECONDS UNTIL YOU HEAR A VOICE PROMPT, INDICATING AN SOS ALARM. THIS STARTS THE SEQUENCE OF SENDING A "HELP ME!" TEXT MESSAGE TO YOUR EMERGENCY CONTACT NUMBERS FOLLOWED BY THE OUTGOING CALLS.

 IF THE DEVICE FAILS TO CONNECT TO THE FIRST NUMBER, IT WILL CALL THE SECOND NUMBER AFTER DELAY OF 10 SECONDS. IN CASE THE SECOND NUMBER FAILS TO BE CONNECTED AS WELL, THE SYSTEM WILL CONNECT TO THE THIRD NUMBER ETC.

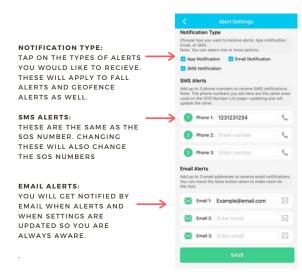
HOLD THIS BUTTON ON THE HOMESCREEN FOR UP TO 3 SECONDS TO INIATE SOS. PRESS IT AGAIN TO CANCEL IF ACCIDENTALLY PRESSED.



PLEASE REMEMBER TO PROGRAM EMERGENCY CONTACT NUMBERS. IT IS NOT MANDATORY FOR ALL SOS NUMBERS TO BE SET, HOWEVER MINIMUM OF ONE MUST ALWAYS BE SET.

ENABLING ALERTS

ENABLE THESE ALERTS TO ALLOW THE DEVICE TO SEND SMS, EMAIL, AND IN-APP NOTIFICATIONS TO THE PHONE NUMBER AND EMAIL ADDRESS YOU'VE CONFIGURED.



PHONE BOOK

LIMIT YOUR LOVED ONE'S CONTACTS TO TRUSTED FAMILY AND FRIENDS BY SAVING UP TO 10 APPROVED PHONE NUMBERS.

TO ADD A CONTACT:

TAP ON "ADD" AND ENTER A NICKNAME AND A PHONE NUMBER. MAKE SURE THE CONTACT IS IN THIS FORMAT 1231231234 WITH NO SPACES AND HYPHENS.

TO DELETE A CONTACT:

TAP ON THE CONTACT YOU WANT TO DELETE AND TAP ON THE TRASH ICON ON THE TOP RIGHT.

ONLY NUMBERS IN THE PHONE BOOK CAN MAKE CALLS TO SOS TRACKER IF REJECT UNKNOWN CALLERS IS ENABLED, THESE WILL BE ADDED TO THE DEVICE FOR EASY CALLING.



REJECT UNKNOWN CALLS

WITH A SIMPLE SETTING, YOU CAN EITHER BLOCK ALL UNKNOWN CALLERS OR MAKE YOUR NUMBER AVAILABLE TO ANYONE

THIS WILL BE DSABLED BY DEFAULT.
TO ENABLE ALL YOU HAVE TO DO IS
TAP ON "REJECT UNKNOWN CALLS" ON
THE HOMEPAGE AND TAP "ENABLE
CALL REJECTION." IF YOU WOULD LIKE
TO TURN IT OFF AGAIN, JUST TAP THE
SAME BUTTON BUT IT WILL BE
LABELED "DISABLE CALL PETECTION"

Reject Unknown Cal

Calls Allowed

Only registered Contacts can call the watch

Unknown calls notification
If there is an unknown call, a message will be sent
to the APP for parents to know

Reject unknown calls for safety

Enable Call Delegation

FALL ALERTS

FALL ALERTS ARE DISABLED BY DEFAULT. YOU CAN ENABLE THEM BY TAPPING THE SWITCH NEXT TO FALL ALERT IN THE SETTINGS.

YOU CAN ADJUST THE SENSITIVITY LEVEL FROM 1 TO 6. A HIGHER NUMBER MEANS LOWER SENSITIVITY. WE RECOMMEND SETTING IT TO 6 FOR THE FEWEST FALSE ALARMS.



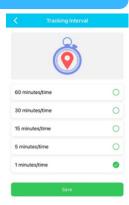
TRACKING INTERVALS

THIS SETTING CONTROLS HOW OFTEN THE DEVICE UPDATES ITS

FOR MORE ACCURATE TRACKING, SET THE INTERVAL TO 1 MINUTE. FOR BETTER BATTERY LIFE, YOU CAN SET IT UP TO 60 MINUTES.

PLEASE NOTE: IF THE DEVICE IS NOT IN MOTION, IT MAY DELAY LOCATION UPDATES TO CONSERVE BATTERY.

YOU CAN ALSO MANUALLY UPDATE THE DEVICE'S LOCATION AT ANY TIME BY TAPPING THE "UPDATE LOCATION" BUTTON ON THE MAP.



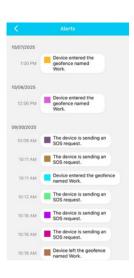
ALERTS HISTORY



SEE ALL THE ALERTS (NOTIFICATIONS) SENT FROM YOUR DEVICE

VIEW ALL ALERT TYPES ALONG WITH THE DEVICE NAME, DATE, AND TIME OF EACH ALERT.

IF YOU HAVE MULTIPLE DEVICES CONNECTED TO YOUR MOBILE APP, YOU CAN VIEW ALERTS FOR EACH DEVICE SEPARATELY BY SELECTING THE DEVICE ON THE HOMEPAGE.



MAP PAGE

DEVICE'S LOCATION LIVE

WHEN YOU FIRST OPEN THE MAP, IT MAY BE BLANK.
MAKE SURE YOUR DEVICE IS ONLINE AND TAP "UPDATE
LOCATION".



LOCATION HISTORY

TACK HISTORTY (ALSO KNOWN AS LOCATION HISTORY) SHOWS THE DEVICE'S TRAVEL HISTORY FOR ANY DATE AND TIME WITHIN THE PAST 365 DAYS. THIS FEATURE HELPS YOU VIEW BOTH CURRENT AND PAST LOCATIONS VISITED.

SELECT A DATE & TIME TO SEE THE TRACKING HISTORY.

TRACKING HISTORY PRESENTS ALL PINGED LOCATIONS SIMULTANEOUSLY.

PLAYBACK DISPLAYS THE PINGED POINTS SEQUENTIALLY, IN THE ORDER THEY WERE RECORDED.

CLICK ON ANY OF THE PINPOINTS TO VIEW THE TIMESTAMP OF THE TRACKED EVENT.

WHEN TRACKING A LARGE DATE RANGE, IT MAY TAKE A FEW EXTRA SECONDS TO LOAD THE HISTORY. FOR CLEARER RESULTS AND FASTER LOADING, WE RECOMMEND USING DATE RANGES OF 7 DAYS OR LESS. IF THEY ARE TOO MANY POINTS, SOME MAY NOT APPEAR, IN THIS CASE LOWER THE DATE RANGE.



GEO-FENCE

GEO FENCING, ALSO KNOWN AS "SAFE ZONES," CAN BE SET UP FROM THE MOBILE APP; YOU CAN ADD, EDIT OR REMOVE A GEO-FENCE AREA. ONCE A GEO FENCE IS CREATED YOU WILL START RECEIVE ALERTS WHEN THE TRACKER ENTERS OR EXITS A GEO-FENCE AREA.

ADD GEO FENCE:

- TAP ON THE "+" BUTTON AT THE BOTTOM OF THE GEOFENCE PAGE.
- MOVE TO THE AREA YOU WOULD LIKE TO ADD THE GEOFENCE AND TAP THE SPOT YOU WANT THE CENTER OF THE GEOFENCE TO BE.
- SET THE RADIUS OF THE GEOFENCE USING THE SLIDER AND NAME THE GEOFENCE. (RADIUS RANGES FROM 50 METERS TO 3000 METERS)
 TAP ON SAVE BUTTON AND ENTER
- THE FENCE NAME (SUCH AS HOME, DOCTOR'S OFFICE, PARK... ETC.).
 RECOMMENDED OPS RADIUS OF 1000
 FEET (300 METERS) OR HIGHER TO
 REDUCE FALSE ALERTS.
 YOU CAN SETUP UP TO 10 GEO FENCE

YOU CAN SETUP UP TO 10 GEO FENC LOCATIONS AS NEEDED.



DELETE GEO FENCE:

 TO DELETE A GEO FENCE, FIRST TAP ON THE DESIRED FENCE. THEN TAP THE TRASH ICON IN THE TOP RIGHT CORNER.

Save	
)

CHAT

YOU CAN SEND TEXT AND VOICE MESSAGES TO YOUR DEVICE FROM THE APP. THE DEVICE CAN ALSO ANSWER BACK WITH VOICE MESSAGES. A CONVIENT WAY TO GET IN TOUCH WITH THE DEVICE USER.

ONLY USERS BOUND TO THE DEVICE CAN SEE OR SEND MESSAGES IN THE CHAT. YOU CAN SEE BOUND USERS BY TAPPING ON THE TWO PERSON ICON ON THE TOP RIGHT.



TAP ON THE SOUND ICON ON THE BOTTOM LEFT TO SWITCH TO VOICE MESSAGES. TAP IT AGAIN TO SWITCH TO TEXT MESSAGE.







CONTACT US
WWW.SUPPORT.SECULIFE.US



WATCH VIDEOS WWW.SECULIFE.US

SAFFTY INFORMATION

TO PREVENT INJURY TO YOURSELF AND OTHERS, OR TO AVOID DAMAGE TO THE DEVICE. FIRST READ ALL SAFETY INFORMATION BEFORE USE.

WARNING

- USE MANUFACTURER-APPROVED ACCESSORIES AND SUPPLIES.
- CAUTION ELECTRICAL OPERATED PRODUCT
- THIS PRODUCT IS NOT A TOY. KEEP OUT OF REACH OF CHILDREN AND PETS UNLESS PROPERLY SUPERVISED. THE PRODUCT CONTAINS SMALL PARTS THAT CAN BE A CHOKING HAZARD.
- DO NOT DROP OR CAUSE AN IMPACT TO THE DEVICE.
- PREVENT THE CHARGING JACK AND CORD FROM COMING INTO CONTACT WITH CONDUCTIVE MATERIALS SUCH AS LIQUIDS, DUST, METALS, PENCIL LEAD, OR AFROSOLS
- DO NOT STORE YOUR DEVICE IN EXTREMELY HOT OR IN EXTREMELY COLD AREA. RECOMMENDED TO USE YOUR DEVICE FROM 41F TO 95F
- DO NOT STORE YOUR DEVICE NEAR OR ON TOP OF HEATERS, MICROWAVES, HOT COOKING EQUIPMENT, OR HIGH-PRESSURE
- DO NOT USE YOUR DEVICE WHILE CHARGING OR TOUCH WITH WET HANDS.

CONTAINERS

• THE DEVICE AND USB CABLE SHOULD BE PERIODICALLY EXAMINED FOR BREAKS, CRACKS, OR FRAYING, WHICH COULD RISK FIRE, ELECTRICAL SHOCK. OR PERSONAL INJURY. IF DAMAGED, THE USB CABLE SHOULD BE REPLACED OR REPAIRED BEFORE USE

· KEEP OUT OF REACH OF CHILDREN AND PETS; SMALL PARTS ARE A CHOKING HAZARD.

CAUTION

- DO NOT DISASSEMBLE, MODIFY, OR
 PEDAID THE LINIT
- ANY CHANGES OR MODIFICATIONS TO YOUR DEVICE CAN VOID YOUR MANUFACTURER'S WARRANTY. IF YOUR DEVICE NEEDS SERVICING,
- YOUR DEVICE NEEDS SERVICING, CONTACT CUSTOMER SUPPORT. • DO NOT DISASSEMBLE OR
- PUNCTURE THE BATTERY, AS THIS
 CAN CAUSE EXPLOSION OR FIRE.
- DO NOT PAINT OR PUT STICKERS ON YOUR DEVICE. PAINT AND STICKERS CAN CLOG MOVING PARTS AND PREVENT PROPER OPERATION
- · IF YOU ARE ALLERGIC TO PARTS OF THE DEVICE, YOU MAY EXPERIENCE ITCHING, ECZEMA, OR SWELLING OF THE SKIN. WHEN THIS HAPPENS, STOP USING THE DEVICE AND CONSUIT YOUR PHYSICIAN
 - · ALLOWING UNQUALIFIED PERSONNEL TO SERVICE YOUR DEVICE MAY RESULT IN DAMAGE
- AND WILL VOID YOUR
 MANUFACTURER'S WARRANTY.

