

GL-SERIES

4G GPS TRACKER



MODEL# GL320/GL310/GL300

USER GUIDE

Visit: www.SecuLife.us

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CHAPTER 1

AN OVERVIEW ON THE QUICK INITIAL SETUP GUIDE

KEEP THE THINGS YOU CARE ABOUT
SECURE BOTH AT HOME AND ON THE GO.



QUICK SETUP GUIDE

1

ACTIVATE YOUR SERVICE PLAN ONLINE
RECEIVE A NEW PHONE NUMBER FOR
YOUR GPS TRACKER

2

TURN ON THE GPS TRACKER
WITH A SIMPLE PRESS OF A BUTTON

3

DOWNLOAD THE MOBILE APP
TO REMOTELY MONITOR YOUR LOVED ONE
OR YOUR ASSETS. ANYTIME. ANYWHERE!

4

LOGIN TO THE MOBILE APP
CREATE NEW USERNAME AND PASSWORD
THEN LOGIN TO OUR APP!

5

UPDATE DEVICE SETTING ON MOBILE APP
SET THE CORRECT INFO OF THE DEVICE
HOLDER AND THE APP USER

1

ACTIVATE YOUR SERVICE PLAN ONLINE

YOUR SECULIFE® GL SERIES (GL320/GL310/GL300) GPS TRACKER COMES WITH A PREINSTALLED SIM CARD; THE SIM CARD NUMBER IS LOCATED ON THE BOX. ACTIVATE THE SERVICE PLAN ON YOUR SIM ONLINE AND RECEIVE A NEW PHONE NUMBER ASSOCIATED WITH THE TRACKER.



VISIT: WWW.ACTIVATE.SECULIFE.US

WE WILL REGISTER YOUR EMAIL ADDRESS AND LINK THE DEVICE TO OUR SECULIFE® MOBILE APP WHEN ACTIVATING YOUR DEVICE SIM CARD, SO YOU DON'T HAVE TO MANUALLY REGISTER TO THE APP. YOU'LL RECEIVE AN EMAIL CONFIRMATION WITH THE NEW NUMBER FOR YOUR RECORDS AND TO BE USED TO UPDATE YOUR MOBILE APP DEVICE INFO ON THE FOLLOWING STEPS.

2

TURN ON THE TRACKER

PRESS AND HOLD THE POWER KEY AT LEAST 3 SECONDS AND RELEASE IT TO TURN ON THE DEVICE. AT THE SAME TIME, **PWR LED** WILL LIGHT ON



IF THE TRACKER DOESN'T TURN ON, IT LIKELY NEEDS TO BE CHARGED. CHARGE THE TRACKER FOR SEVERAL HOURS AND THEN TRY AGAIN.

TO AVOID TAMPERING WITH THIS DEVICE , THE ABILITY TO TURN OF THE DEVICE HAS BEEN DISABLED. TO ENABLE IT PLEASE CONTACT OUR SUPPORT TEAM

3

DOWNLOAD THE MOBILE APP

TO DOWNLOAD, SCAN THE QR CODE BELOW FROM YOUR
CELLPHONE:



SECLIFE



Scan QR Code on
iOS Device



Scan QR Code on
Android Device



www.Seculife.us/ios



www.Seculife.us/android

OUR MOBILE APP IS ALSO AVAILABLE ON APPLE APP
STORE OR GOOGLE PLAY STORE. SEARCH "SECLIFE" TO
FIND THE APP.

4

REGISTER AND LOGIN TO THE MOBILE APP

A FAMILY MEMBER OR THE CAREGIVER CAN OPEN THE MOBILE APP AND LOGIN TO THEIR ACCOUNT WITH A USERNAME AND PASSWORD THAT WAS CREATED DURING THE SIM CARD ACTIVATION PROCESS ONLINE.

- ENTER YOUR EMAIL ADDRESS AS USERNAME.
- ENTER YOUR PASSWORD.

Sign In

Enter username →

Enter Password →

SIGN IN

REGISTER

Biometric login provides a convenient method for authorizing access to your app. Instead of having to remember your username and password every time you open your app

By continuing, you agree to accept our Privacy Policy & Terms of Service.



Use Biometrics to Sign-in

5

UPDATE THE
DEVICE INFO ON
YOUR MOBILE APP

WHEN YOU FIRST ACTIVATE YOUR TRACKER'S SIM CARD ONLINE, THE DEVICE WILL BE ADDED INTO YOUR MOBILE APP ACCOUNT AUTOMATICALLY. YOU CAN ACTIVATE MULTIPLE DEVICES ONLINE, MAKE SURE YOU USE THE SAME EMAIL ADDRESS OF YOUR MOBILE APP IN ORDER ADD THE DEVICE UNDER YOUR MOBILE APP LOGIN ACCOUNT.

- 1. TAP ON YOUR DEVICE TO GO TO THE DEVICE DETAILS TO SET/UPDATE ITS SETTINGS.**
- 2. SET MAIN CONTACT NUMBER:** THE PERSON'S (ADMIN'S) PHONE NUMBER TO RECEIVE APP ALERTS.
- 3. SET SOS NUMBER:** LIST OF PHONE NUMBERS TO RECEIVE NOTIFICATION ALERTS WHEN THE SOS BUTTON IS TRIGGERED.




You will see the device (s) you added here, click to set and update the information.

Click "My Devices"



DETAILED INFO OF THESE STEPS CAN BE
FOUND IN CHAPTER 3 OF THIS MANUAL.



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CHAPTER 2

MEET YOUR SECULIFE® GL SERIES GPS TRACKER

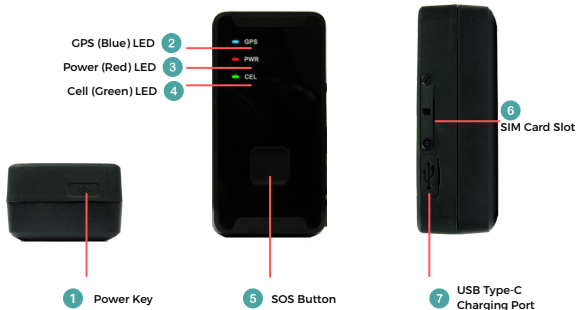
WITH A USER-FRIENDLY PANIC BUTTON FOR
PERSONAL SAFETY MANAGEMENT AND ASSET
MONITORING APPLICATIONS

MEET YOUR DEVICE GL-SERIES GPS TRACKER

TOP-VIEW




FRONT

SIDE



GL-SERIES: GL300/GL310/GL320

WHAT DO THE LED LIGHTS MEAN ?

| LED | Device Status | LED Status |
|--|---|------------|
|  CEL | Searching for network | Fast flash |
| | The device has been registered to network. | Slow flash |
| | Power off | Dark |
|  GPS | GPS has fixed a position. | Solid |
| | GPS is in the process of fixing. | Fast flash |
| | GPS is on and GPS data is wrong. | Slow flash |
| | GPS is off. | Dark |
|  PWR | Power on and normal | Dark |
| | Charger inserted and charging completed | Solid |
| | Charger inserted and charging | Fast flash |
| | Power key is pressed to power off the device. | Fast flash |
| | Abnormal | Fast flash |
| | Power low alert | Slow flash |

CHARGING

FIRST TIME CHARGE

WE RECOMMEND FULLY CHARGING THE GL300/GL310/GL320 GPS TRACKER FOR AT LEAST 6-HOURS BEFORE USING IT FOR THE FIRST TIME. IN THE MEANTIME, YOU CAN ACTIVATE THE SIM CARD THAT COMES WITH THE GPS TRACKER IF YOU HAVEN'T DONE IT YET.

CHARGE YOUR DEVICE

CONNECT THE USB TYPE-C CABLE TO THE INTERFACE CHARGING PORT LOCATED ON THE SIDE OF THE GPS TRACKER AND LET IT CHARGE FOR AT LEAST 6-7 HOURS.



CUSTOMERS ARE SOLELY RESPONSIBLE FOR PROPER CHARGING, USAGE, MAINTENANCE AND PERIODIC INSPECTION OF BATTERIES TO ENSURE SAFETY AND PROPER WORKING ORDER. CUSTOMER UNDERSTANDS AND ASSUMES ALL RISK ASSOCIATED WITH LI-POLYMER OR LI-ION BATTERIES AND SECULIFE SHALL HAVE NO LIABILITY WITH REGARD TO THE FUNCTIONALITY OR SAFETY OF ANY SUCH BATTERIES.

SOS BUTTON

SOS WILL IMMEDIATELY NOTIFY THE EMERGENCY CONTACT LIST AND SEND AN SMS ALERT AND IN-APP ALERT.

TO ACTIVATE THE SOS ON THE DEVICE, HIT THE SOS BUTTON FOR 5 SECONDS.

UPON TRIGGERING THE SOS BUTTON BY THE DEVICE HOLDER, THE MOBILE APP WILL RECEIVE AN IMMEDIATE NOTIFICATION OF THE DEVICE HOLDER'S LOCATION AND ITS SOS STATUS. UPON RECEIVING AN SOS ALERT, YOU CAN IMMEDIATELY SEE HIS/HER LOCATION ON THE MAP SO YOU CAN TAKE THE PROPER ACTION, IF NEEDED.

Press and Hold for 5 seconds

Sends SOS alert to the emergency contacts

SOS BUTTON



CHAPTER 3

MEET OUR MOBILE APP

A NEW, NEXT-LEVEL, AND EASY WAY TO PROTECT AND CONNECT WITH YOUR LOVED ONE. ANYTIME, ANYWHERE!

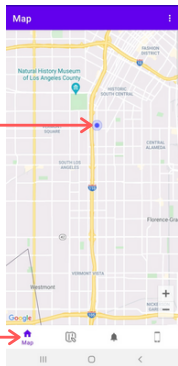
MAP PAGE

MOBILE APP HOME SCREEN WILL DISPLAY THE **MAP** AND THE DEVICE(S) LAST SEEN LOCATION ON THE MAP. MOBILE APP ALSO HAVE OTHER FUNCTIONS AVAILABLE (**ADD FENCES, NOTIFICATIONS, MY DEVICES**) ON THE FUNCTION BAR TO TRACK, LOCATE AND SETUP THE SECULIFE® GL SERIES AT YOUR CONVENIENT.

CLICK TO SEE
DEVICE NAME

YOU CAN CLICK ON THE DEVICE TO SEE THE DEVICE NAME. THE NAME CAN BE CHANGED FROM MY DEVICES PAGE.

YOU CAN SEE ALL OF YOUR DEVICES ON YOUR MAP, IF YOU HAVE MORE THAN A DEVICE ADDED TO YOUR MOBILE APP,





NOTIFICATIONS

SEE ALL THE NOTIFICATION RECEIVED FROM YOUR DEVICE

SEE THE ALERT TYPE AND THE DEVICE NAME WITH THE DATE & TIME OF THE ALERT.

IF YOU HAVE MULTIPLE DEVICES ADDED TO YOUR MOBILE APP, YOU WILL SEE ALL THE NOTIFICATIONS FOR ALL OF YOUR DEVICES FROM THIS NOTIFICATION PAGE. TO SEE THE NOTIFICATIONS OF A SPECIFIC DEVICE ONLY, YOU CAN GO TO: **MY DEVICES >> SELECT A DEVICE >> NOTIFICATIONS BUTTON ON THAT PAGE.**

| Notifications | |
|--|------------------|
| Fence Notification | 11/09/2021 16:03 |
| Device Susan is out of fence DR's Fence | |
| Fence Notification | 11/09/2021 14:17 |
| Device Susan is back to fence DR's Fence | |
| Fence Notification | 11/08/2021 12:22 |
| Battery Low Alert from Susan | |
| Fence Notification | 11/04/2021 18:34 |
| Device Susan is back to fence Home | |
| Fence Notification | 11/04/2021 14:58 |
| SOS Alert from Susan | |
| Fence Notification | 11/04/2021 14:48 |
| SOS Alert from Susan | |
| Fence Notification | 11/03/2021 16:31 |
| Device Susan is out of fence Park Fence | |
| Fence Notification | 11/03/2021 16:03 |
| Device Susan is back to fence Park Fence | |
| Fence Notification | 11/02/2021 14:55 |
| Device Susan is out of fence Home | |



Settings

MY DEVICES

FROM YOUR MOBILE APP HOME SCREEN, TAP ON "MY DEVICES" TO SEE LIST OF DEVICES, IF YOU HAVE MULTIPLE DEVICES. CLICK ON THE DEVICE TO GO TO THE "DEVICE DETAILS".

From **My Devices** page you will see

- Device Name (The name can be changed from Device Details)
- Battery level
- Device SIM card and IMEI #
- Last seen date/time.

Click on a device to go to "**Device Details**" to setup and update the device information at anytime.

*Device status Types

- **Online:** This is when Device status indicates its online and connected to the App.
- **Offline:** This is when the device is switched off or no network signal is detected.

My Devices



JJ's Tracker

100%

SIM: 89010000000000000000
IMEI: 01510000000000000000
Last Seen: 02/09/2022 09:00:00



Kyle's Bike

100%

SIM: 89010000000000000000
IMEI: 01510000000000000000
Last Seen: 02/09/2022 09:00:00



Click "My Devices" to see your device list



DEVICE DETAILS

FROM YOUR MOBILE APP HOME SCREEN, TAP ON "MY DEVICES" THEN CLICK ON THE DESIRED DEVICE TO ACCESS AND TO GO TO ITS "DEVICE DETAILS". NOTIFICATIONS | HISTORY | SETTINGS WILL BE EXPLAINED ON THE FOLLOWING PAGES ON THIS CHAPTER

DEVICE NAME:

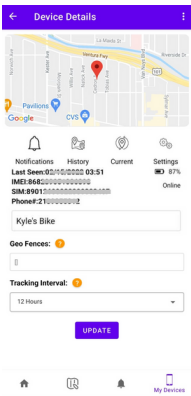
ENTER THE DEVICE NAME TO EASILY IDENTIFY THE DEVICE WHEN YOU SEE IT ON THE MOBILE APP MAP OR WHEN RECEIVING NOTIFICATIONS/ALERTS FROM THAT DEVICE.

GEO FENCES:

SELECT THE DESIRED GEO-FENCE (SUCH AS HOME, DOCTOR'S OFFICE, PARK, SCHOOL,... ETC.) TO RECEIVE ALERTS WHEN THE DEVICE ENTERS OR LEAVES THESE AREAS.

TRACKING INTERVAL:

SET UP LOCATION UPLOAD INTERVALS. THIS IS HOW OFTEN DO YOU WISH THE DEVICE TO REPORT THE LOCATION, WE SUGGEST TO SETUP TO 12 HOURS TO ENHANCE BATTERY-SAVING MODE; THIS WILL ENSURE THE DEVICE HAS SUFFICIENT BATTERY POWER FOR ANY POTENTIAL SOS ALERTS.



UPDATE

MAKE SURE TO SCROLL DOWN AND SAVE THE CHANGES BY CLICKING ON THE "UPDATE" BUTTON

GEO-FENCE

GEO FENCING, ALSO KNOWN AS "SAFE ZONES," CAN BE SET UP FROM THE MOBILE APP; YOU CAN ADD, EDIT OR REMOVE A GEO-FENCE AREA. ONCE A GEO FENCE IS CREATED YOU CAN SELECT THE FENCE(S), FROM DEVICE DETAILS PAGE, TO RECEIVE ALERTS WHEN ENTERING OR EXITING A GEO-FENCE AREA.

ADD GEO FENCE:

- CLICK ON **NEW FENCE** BUTTON FIRST THEN SET A PERIMETER ON THE MAP
- CLICK ON **SAVE** BUTTON AND ENTER THE FENCE NAME (SUCH AS HOME, DOCTOR'S OFFICE, PARK... ETC.).

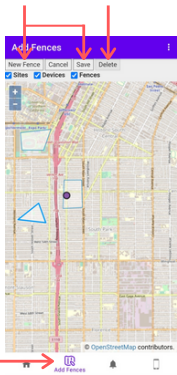
RECOMMENDED GPS RADIUS OF 1000 FEET OR HIGHER TO REDUCE FALSE ALERTS.

YOU CAN SETUP MULTIPLE GEO FENCE LOCATIONS AS NEEDED.

DELETE GEO FENCE:

- TO DELETE A GEO FENCE, CLICK ON THE DESIRED FENCE FIRST, THEN CLICK ON **DELETE** BUTTON

CLICK TO ADD OR DELETE FENCES

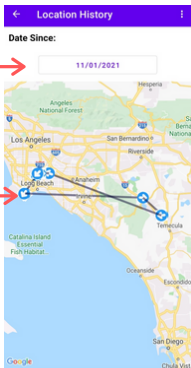


LOCATION HISTORY

THE HISTORICAL ROUTE, ALSO KNOWN AS LOCATION HISTORY, WILL DISPLAY THE HISTORICAL ROUTE OF ANY DAY WITHIN THE PAST 365 DAYS. TO HELP YOU SEE THE PRESENT AND PAST PLACES VISITED.

SELECT A DATE TO SEE THE TRACKING HISTORY.

CLICK ON ANY OF THE PINPOINTS TO VIEW THE TIMESTAMP OF THE TRACKED EVENT.



A magnifying glass with a blue handle is focused on the word "ADMIN" written in black capital letters on a light blue surface. The background is a teal-to-white gradient.

MAIN CONTACT
NUMBER

MAIN CONTACT NUMBER

FROM YOUR MOBILE APP HOME SCREEN, TAP ON DEVICES
SELECT YOUR DEVICE, CLICK ON "SETTINGS" THEN "MAIN
CONTACT NUMBER."

MAIN CONTACT NUMBER:

ALSO KNOWN AS THE **ADMIN** NUMBER,
THE PERSON'S PHONE NUMBER
CARING FOR THE LOVED ONE'S/ASSET
YOUR DESIRE TO TRACK; THIS NUMBER
WILL RECEIVE APP ALERTS.

A screenshot of a mobile application settings screen. At the top, there is a purple header with a back arrow, the word "Settings", and a menu icon. Below the header, the device name "Kyle's Bike" is displayed. The "Main Contact Number:" field is highlighted with a red arrow from the text on the left. Below it are two toggle switches: "SOS SMS Alert" (turned on) and "Low Battery SMS Alert" (turned on). The "SOS Phone#:" field is followed by two empty input fields. Below that is the "SOS E-Mail:" field with an empty input field. At the bottom right, there is a purple "UPDATE" button. The bottom navigation bar shows icons for Home, QR, Notifications, and My Devices.

UPDATE

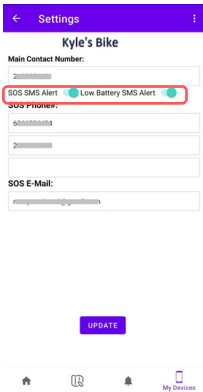
MAKE SURE TO SAVE THE CHANGES BY CLICKING ON THE "UPDATE"
BUTTON

SMS ALERT SWITCH

FROM YOUR MOBILE APP HOME SCREEN, TAP ON DEVICES
SELECT YOUR DEVICE, CLICK ON "SETTINGS". YOU WILL
SEE THE T ENABLED/DISABLE SMS ALERT OPTIONS.

MAIN CONTACT NUMBER CAN BE
SET HERE

ENABLE THE SWITCHES TO SET
THE DEVICE TO SEND SMS ALERTS
TO THE MAIN CONTACT
(MONITORING/ADMIN) NUMBER.



The screenshot shows the 'Settings' screen for a device named 'Kyle's Bike'. At the top, there is a purple header with a back arrow and the title 'Settings'. Below the header, the device name 'Kyle's Bike' is displayed. The 'Main Contact Number:' field is a text input with a redacted number. Below this, there are two toggle switches: 'SOS SMS Alert' and 'Low Battery SMS Alert'. Both switches are currently turned on, indicated by green circles. Two red arrows point from the text on the left to these two toggle switches. Below the toggles, there are three more text input fields: 'SOS Phone#', a field with a redacted number, and 'SOS E-Mail:'. At the bottom right of the settings area, there is a purple 'UPDATE' button. At the very bottom of the screen, there is a navigation bar with icons for home, a QR code, a bell, and 'My Devices'.

UPDATE

MAKE SURE TO SAVE THE CHANGES BY CLICKING ON THE "UPDATE"
BUTTON

SET SOS NUMBER

FROM YOUR MOBILE APP HOME SCREEN, TAP ON DEVICES
SELECT YOUR DEVICE, CLICK ON "SETTINGS" THEN "SOS
PHONE #"

SET SOS PHONE NUMBER:

LIST OF THE PHONE NUMBER(S) TO
RECEIVE NOTIFICATION SMS WHEN
THE SOS BUTTON IS TRIGGERED.
YOU CAN SET UP-TO 3 PHONE
NUMBERS.

SOS E-MAIL:

SET THE EMAIL TO RECEIVE THE SOS
ALERTS WHEN TRIGGERED.

← Settings

Kyle's Bike

Main Contact Number:
2

SOS SMS Alert Low Battery SMS Alert

SOS Phone#:

6

2

SOS E-Mail:
@

UPDATE

Home QR Notification My Devices

UPDATE

MAKE SURE TO SAVE THE CHANGES BY CLICKING ON THE "UPDATE"
BUTTON

SecuLife®



QUESTIONS?



CALL US
877-606-8080



CONTACT US
WWW.SUPPORT.SECULIFE.US



WATCH VIDEOS
WWW.SECULIFE.US

SAFETY INFORMATION

TO PREVENT INJURY TO YOURSELF AND OTHERS, OR TO AVOID DAMAGE TO THE DEVICE, FIRST READ ALL SAFETY INFORMATION BEFORE USE.

WARNING

- USE MANUFACTURER-APPROVED ACCESSORIES AND SUPPLIES.
- CAUTION – ELECTRICAL OPERATED PRODUCT
- THIS PRODUCT IS NOT A TOY. KEEP OUT OF REACH OF CHILDREN AND PETS UNLESS PROPERLY SUPERVISED. THE PRODUCT CONTAINS SMALL PARTS THAT CAN BE A CHOKING HAZARD.
- DO NOT DROP OR CAUSE AN IMPACT TO THE DEVICE.
- PREVENT THE CHARGING JACK AND CORD FROM COMING INTO CONTACT WITH CONDUCTIVE MATERIALS SUCH AS LIQUIDS, DUST, METALS, PENCIL LEAD, OR AEROSOLS.
- DO NOT STORE YOUR DEVICE IN EXTREMELY HOT OR IN EXTREMELY COLD AREA. RECOMMENDED TO USE YOUR DEVICE FROM 41F TO 95F
- DO NOT STORE YOUR DEVICE NEAR OR ON TOP OF HEATERS, MICROWAVES, HOT COOKING EQUIPMENT, OR HIGH-PRESSURE CONTAINERS.
- DO NOT USE YOUR DEVICE WHILE CHARGING OR TOUCH WITH WET HANDS.
- THE DEVICE AND USB CABLE SHOULD BE PERIODICALLY EXAMINED FOR BREAKS, CRACKS, OR FRAYING, WHICH COULD RISK FIRE, ELECTRICAL SHOCK, OR PERSONAL INJURY. IF

DAMAGED, THE USB CABLE SHOULD BE REPLACED OR REPAIRED BEFORE USE.

- KEEP OUT OF REACH OF CHILDREN AND PETS; SMALL PARTS ARE A CHOKING HAZARD.

CAUTION

- DO NOT DISASSEMBLE, MODIFY, OR REPAIR THE UNIT.
- ANY CHANGES OR MODIFICATIONS TO YOUR DEVICE CAN VOID YOUR MANUFACTURER'S WARRANTY. IF YOUR DEVICE NEEDS SERVICING, CONTACT CUSTOMER SUPPORT.
- DO NOT DISASSEMBLE OR PUNCTURE THE BATTERY, AS THIS CAN CAUSE EXPLOSION OR FIRE.
- DO NOT PAINT OR PUT STICKERS ON YOUR DEVICE. PAINT AND STICKERS CAN CLOG MOVING PARTS AND PREVENT PROPER OPERATION.
- IF YOU ARE ALLERGIC TO PARTS OF THE DEVICE, YOU MAY EXPERIENCE ITCHING, ECZEMA, OR SWELLING OF THE SKIN. WHEN THIS HAPPENS, STOP USING THE DEVICE AND CONSULT YOUR PHYSICIAN.
- ALLOWING UNQUALIFIED PERSONNEL TO SERVICE YOUR DEVICE MAY RESULT IN DAMAGE AND WILL VOID YOUR MANUFACTURER'S WARRANTY.



FOR WARNINGS AND DISCLAIMERS, PLEASE VISIT OUR WEBSITE