

4G GPS S11 TRACKER



USER GUIDE

Visit: www.SecuLife.us





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AN OVERVIEW ON THE QUICK INITIAL SETUP GUIDE

KEEP YOUR LOVED ONES SECURE AND INDEPENDENT BOTH AT HOME AND ON THE GO.

QUICK SETUP GUIDE

1

ACTIVATE YOUR SERVICE PLAN ONLINE
RECEIVE A NEW PHONE NUMBER FOR
YOUR TRACKER

2

SWITCHING DEVICE ON AND OFF
WITH A SIMPLE PRESS OF A BUTTON

3

DOWNLOAD THE MOBILE APP
TO REMOTELY MONITOR YOUR LOVED
ONE. ANYTIME. ANYWHERE!

LOGIN TO THE MOBILE APP

4

USE THE USERNAME AND PASSWORD YOU

ENTERED DURING ACTIVATION, THEN
LOGIN TO OUR APP!

5

UPDATE MOBILE APP SETTINGS

SET THE CORRECT INFO OF THE DEVICE
WEARER AND THE APP USER



ACTIVATE YOUR SERVICE PLAN ONLINE

YOUR SECULIFE® S11
TRACKER COMES WITH A
PREINSTALLED SIM CARD:
THE SIM CARD NUMBER IS
LOCATED ON THE BOX.
ACTIVATE THE SERVICE
PLAN ON YOUR SIM ONLINE
AND RECEIVE A NEW PHONE
NUMBER ASSOCIATED TO
THE DEVICE



VISIT: WWW.ACTIVATE.SECULIFE.US

WE WILL REGISTER YOUR EMAIL ADDRESS AND LINK THE DEVICE TO OUR SECULIFE® MOBILE APP WHEN ACTIVATING YOUR DEVICE SIM CARD, SO YOU DON'T HAVE TO MANUALLY REGISTER TO THE APP. YOU'LL RECEIVE AN EMAIL CONFIRMATION WITH THE NEW NUMBER FOR YOUR RECORDS AND TO BE USED TO UPDATE YOUR MOBILE APP DEVICE INFO ON THE FOLLOWING STEPS.

2

SWITCHING DEVICE ON AND OFF

TO TURN THE DEVICE ON:

RESS THE SWITCH BUTTON OF THE TRACKER FOR 3-5 SECS UNTIL IT VIBRATES, RINGS AND THE INDICATOR LIGHT ON. THEN RELEASE THE BUTTON. THE TRACKER IS POWERED ON SUCCESSFULLY.

TO TURN THE DEVICE OFF:

- WHEN NO SIM CARD IS IN THE S11
 TRACKER, PRESS THE POWER BUTTON
 FOR 3 TO 5 SECONDS TILL YOU HEAR A
 RINGTONE TO POWER IT OFF.
- WHEN A SIM CARD IS INSIDE, TO AVOID WRONG OPERATION, THE TRACKER CAN BE POWERED OFF ONLY VIA APP SETTING

IF THE S11 TRACKER DOESN'T TURN ON, IT LIKELY NEEDS TO BE CHARGED. CHARGE IT FOR SEVERAL HOURS AND THEN TRY AGAIN.

PRESS FOR 3-5 SECOND





3

DOWNLOAD THE MOBILE APP

TO DOWNLOAD, SCAN THE QR CODE BELOW FROM YOUR CELLPHONE:



SECULIFE



Scan QR Code



Scan QR Code on Android Device







vw.Seculife.us/ios www.Seculife.us

OUR MOBILE APP IS ALSO AVAILABLE ON APPLE APP STORE OR GOOGLE PLAY STORE. SEARCH "SECULIFE" TO FIND THE APP.



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LOGIN TO THE MOBILE APP

A FAMILY MEMBER OR THE CAREGIVER CAN OPEN THE MOBILE APP AND LOGIN TO THEIR ACCOUNT WITH A USERNAME AND PASSWORD THAT WAS CREATED DURING THE SIM CARD ACTIVATION PROCESS ONLINE.

- ENTER YOUR EMAIL ADDRESS AS USERNAME.
- · ENTER YOUR PASSWORD.

00000





UPDATE

UPDATE THE DEVICE INFO ON YOUR MOBILE APP

WHEN YOU FIRST ACTIVATE YOUR TRACKER'S SIM CARD ONLINE. THE DEVICE WILL BE ADDED INTO YOUR MOBILE APP ACCOUNT AUTOMATICALLY. YOU CAN ACTIVATE MULTIPLE DEVICES ONLINE, MAKE SURE YOU USE THE SAME EMAIL ADDRESS OF YOUR MOBILE APP IN ORDER ADD THE DEVICE INDEP YOUR MOBILE APP IN ORDER ADD THE DEVICE INDEP YOUR MOBILE APP IN ORDER ACCOUNT.

- 1. TAP ON YOUR DEVICE TO GO TO THE DEVICE DETAILS TO SET/UPDATE ITS SETTINGS.
- 2.SET MAIN CONTACT NUMBER: THE PERSON'S (ADMIN'S) PHONE NUMBER, CARING FOR THE LOVED ONES, TO RECEIVE APP ALERTS.
- 3. SET SOS NUMBER: LIST OF PHONE NUMBERS TO RECEIVE NOTIFICATION ALERTS WHEN THE SOS BUTTON IS TRIGGERED.



DETAILED INFO OF THESE STEPS CAN BE FOUND IN CHAPTER 3 OF THIS MANUAL.



MEET YOUR SECULIFE® S11 TRACKER

A GAME-CHANGING, PERSONAL SECURITY MONITORING SYSTEM FOR THOSE WHO MATTER MOST IN YOUR LIFE!

MEET YOUR S11 TRACKER

MEET THE S11 TRACKER



WHAT DO THE LED INDICATORS MEAN?

OBSERVE THE STATUS OF THE LED INDICATORS TO KNOW THE TRACKER'S NETWORK AND WORKING STATUS.

	Color	Status	Meaning	Notes	
Boot	Red	Slow flash	Network searching	When battery	
	(network)	Fast flash	Network received indic		
	Blue (GPS)	Slow flash	Positioning	flashes	
		Fast flash	Position received	continuo -usly.	

	Red	Slow flash	Charging	
, to		Stay on	Charged	
Charging	Blue	Slow flash	Charging	
		Slow flash	Charged	



CHARGE YOUR DEVICE

PLEASE USE THE MAGNET USB CHARGER TO CHARGE THE S11 TRACKER

 CONNECT THE MAGNETIC CHARGING CABLE TO THE DEVICE AS SHOW IN PICTURE



FIRST TIME CHARGE

WHEN USING THE DEVICE FOR THE FIRST TIME, PLEASE FULLY CHARGE THE BATTERY FOR AROUND 4-6 HOURS. IN THE MEANTIME, YOU CAN ACTIVATE THE SIM CARD THAT COMES WITH THE SII TRACKER, IF YOU HAVEN'T DONE IT YET.

WHEN THE BATTERY LEVEL FALLS BELOW 20% THE DEVICE WILL SEND A LOW BATTERY WARNING MESSAGE TO RECIPIENTS ON THE CONTACT LIST VIA TEXT MESSAGE OR IN-APP NOTIFICATION.

USE ONLY THE SECULIFE® AUTHORIZED CHARGERS

AVOID LEAVING THE MAGNETIC CABLE PORT ON METAL SURFACES TO AVOID A SHORT CIRCUIT THAT MIGHT CAUSE DAMAGE OR FIRE

ACTIVATING AN SOS ALARM

SOS WILL IMMEDIATELY CONTACT THE EMERGENCY CONTACT LIST AND SEND AN SMS ALERT AND IN-APP ALERT.

WHEN YOU NEED HELP, PRESS THE SOS BUTTON FOR 3-5 SECONDS UNTIL YOU HEAR A VOICE PROMPT, INDICATING AN SOS ALARM. THIS STARTS THE SEQUENCE OF DIALING THE RESET SOS CONTACT NIMBED

 IF THE DEVICE FAILS TO CONNECT TO THE FIRST NUMBER, IT WILL CALL THE SECOND NUMBER AFTER DELAY OF 10 SECONDS. IN CASE THE SECOND NUMBER FAILS TO BE CONNECTED AS WELL, THE SYSTEM WILL CONNECT TO THE THIRD NUMBER ETC.

3 - 5 SECONDS



PLEASE REMEMBER TO PROGRAM EMERGENCY CONTACT NUMBERS. IT IS NOT MANDATORY FOR ALL SOS NUMBERS TO BE SET, HOWEVER MINIMUM OF ONE MUST ALWAYS BE SET.

ANSWER A CALL

PICK UP A CALL:

WHEN YOU RECEIVE A PHONE CALL ON YOUR S11 TRACKER, IT WILL RING AND VIBRATE. PRESS THE SOS BUTTON TO PICKUP THE CALL, AND THE RED ICON TO REJECT IT

END A CALL:

TO END THE CALL, PRESS SOS BUTTON ON THE DEVICE.



A NEW, NEXT-LEVEL, AND EASY WAY TO PROTECT AND CONNECT WITH YOUR LOVED ONE. ANYTIME, ANYWHERE!



MAP PAGE

MOBILE APP HOME SCREEN WILL DISPLAY THE MAP AND THE DEVICE(S) LAST SEEN LOCATION ON THE MAP. MOBILE APP ALSO HAVE OTHER FUNCTIONS AVAILABLE (ADD FENCES, NOTIFICATIONS, MY DEVICES) ON THE FUNCTION BAR TO TRACK, LOCATE AND SETUP THE S11 TRACKERS AT YOUR CONVENIENT.



MY DEVICES PAGE.

MOBILE APP.



NOTIFICATIONS

SEE ALL THE NOTIFICATION RECEIVED FROM YOUR DEVICE

SEE THE ALERT TYPE AND THE DEVICE NAME WITH THE DATE & TIME OF THE ALERT.

IF YOU HAVE MULTIPLE DEVICES ADDED TO YOUR MOBILE APP, YOU WILL SEE ALL THE NOTIFICATIONS FOR ALL OF YOUR DEVICES FROM THIS NOTIFICATION PAGE. TO SEE THE NOTIFICATIONS OF A SPECIFIC DEVICE ONLY, YOU CAN GO TO: MY DEVICES >> SELECT A DEVICE >> NOTIFICATIONS BUTTON ON THAT PAGE.

lotifications	
Fence Notification	11/09/2021 16:03
Device Susan is out of fen	ce DR.'s Fence
Fence Notification	11/09/2021 14:17
Device Susan is back to fe	ence DR.'s Fence
Fence Notification	11/08/2021 12:22
Battery Low Alert from Su	san
Fence Notification	11/04/2021 18:34
Device Susan is back to fe	nce Home
Fence Notification	11/04/2021 14:58
SOS Alert from Susan	
Fence Notification	11/04/2021 14:48
SOS Alert from Susan	
Fence Notification	11/03/2021 16:31
Device Susan is out of fer	nce Park Fence
Fence Notification	11/03/2021 16:03
Device Susan is back to fe	ence Park Fence
Fence Notification	11/02/2021 14:55
Device Susan is out of fen	

Settings

MY DEVICES

FROM YOUR MOBILE APP HOME SCREEN, TAP ON
"MY DEVICES" TO SEE LIST OF DEVICES, IF YOU HAVE
MULTIPLE DEVICES. CLICK ON THE DEVICE TO GO TO THE
"DEVICE DETAILS"

From My Devices page you will see

- Device Name (The name can be changed from Device Details)
- · Battery level
- Device SIM card and IMEI #
- Last seen date/time.

Click on a device to go to "Device Details" to setup and update the device information at anytime.

*Device status Types

- Online: This is when Device status indicates its online and connected to the App.
- Offline: This is when the device is switched off or ran out of battery or no network signal is detected.



Click "My Devices" to see your device list

Settings

DEVICE DETAILS

FROM YOUR MOBILE APP HOME SCREEN, TAP ON
"MY DEVICES" THEN CLICK ON THE DESIRED DEVICE TO
ACCESS AND TO GO TO ITS "DEVICE DETAILS".
NOTIFICATIONS | HISTORY | SETTINGS WILL BE EXPLAINED
ON THE FOLLOWING PACES ON THIS CHAPTER

GEO FENCES:

SELECT THE DESIRED GEO-FENCE (SUCH AS HOME, SCHOOL, PARK... ETC.) TO RECEIVE ALERTS WHEN THE DEVICE ENTERS OR LEAVES THESE AREAS.

WIFI FENCE:

RECEIVE ALERTS WHEN THE DEVICE ENTERS OR LEAVES A WIFI RANGE OF A SELECTED WIFI NETWORK.

TRACKING INTERVAL:

SET UP LOCATION UPLOAD INTERVALS. THIS IS HOW OFTEN DO YOU WISH THE DEVICE TO REPORT THE LOCATION. WE SUGGEST TO SETUP TO 12 HOURS TO ENHANCE BATTERY-SAVING MODE: THIS WILL ENSURE THE DEVICE HAS SUFFICIENT BATTERY POWER FOR ANY POTENTIAL SOS ALERTS.





GEO FENCING, ALSO KNOWN AS "SAFE ZONES," CAN BE SET UP FROM THE MOBILE APP; YOU CAN ADD, EDIT OR REMOVE A GEO-FENCE AREA. ONCE A GEO FENCE IS CREATED YOU CAN SELECT THE FENCE(S), FROM DEVICE DETAILS PAGE, TO RECEIVE ALERTS WHEN ENTERING OR EXITING A GEO-FENCE AREA.

ADD GEO FENCE:

- CLICK ON NEW FENCE BUTTON FIRST THEN SET A PERIMETER ON THE MAP
- CLICK ON SAVE BUTTON AND ENTER THE FENCE NAME (SUCH AS HOME, DOCTOR'S OFFICE, PARK... ETC.).
 RECOMMENDED GPS RADIUS OF 1000 FEET OR HIGHER TO REDUCE FALSE ALEPTS.

YOU CAN SETUP MULTIPLE GEO FENCE LOCATIONS AS NEEDED.

DELETE GEO FENCE:

 TO DELETE A GEO FENCE, CLICK ON THE DESIRED FENCE FIRST, THEN CLICK ON DELETE BUTTON

CLICK TO ADD OR DELETE FENCES





LOCATION HISTORY

THE HISTORICAL ROUTE, ALSO KNOWN AS LOCATION HISTORY, WILL DISPLAY THE HISTORICAL ROUTE OF ANY DAY/TIME WITHIN THE PAST 365 DAYS. TO HELP YOU SEE THE PRESENT AND PAST PLACES VISITED.

SELECT A DATE & TIME TO SEE THE
TRACKING HISTORY.

CLICK ON ANY OF THE PINPOINTS TO
VIEW THE TIMESTAMP OF THE
TRACKED EVENT.

SET CONTACT INFO



FROM YOUR MOBILE APP HOME SCREEN, TAP ON DEVICES
SELECT YOUR DEVICE, CLICK ON "SETTINGS" THEN FILL UP
THE "SMS ALERTS PHONE#"

& "ALERTS E-MAIL" TO RECEIVE THE NOTIFICATION ALERTS (LIKE THE SOS ALERTS AND, ENTERING/EXITING GEO-FENCE AREAS, LOW BATTERY ALERTS, ETC).

ADMIN

SMS ALERTS PHONE:

THE PERSON'S PHONE NUMBER WHO WILL BE RECEIVING ALERTS FORM THE DEVICE.

ALERTS E-MAIL:

THE PERSON'S EMAIL ADDRESS WHO WILL BE RECEIVING EMAIL ALERTS FORM THE DEVICE.

Don's Backpack				
Time Zone:				
Pacific				-
SOS Alerts:				
[Email, Notification	in, SMS]			
Battery Alerts:				
[Email, Notification	in, SMS]			
Removal Alerts				
8				
Geo-Fence Aler	ts:			
[Email, Notification	in, SMS[
Fall Down Alert	s:			
0				
SOS Phone#:				

UPDATE

MAKE SURE TO SCROLL DOWN AND SAVE THE CHANGES BY CLICKING ON THE "UPDATE" BUTTON



FROM YOUR MOBILE APP HOME SCREEN, TAP ON DEVICES SELECT YOUR DEVICE, CLICK ON "SETTINGS". YOU WILL SEE THE OPTIONS TO CHOOSE YOUR ALERTS OPTIONS.

ENABLE THE THESE ALERTS TO SET THE DEVICE TO SEND SMS/EMAIL/IN-APP NOTIFICATION ALERTS TO THE PHONE# & EMAIL YOU'VE SET (MONITORING) PERSONNEL AND RECEIVE IN-APP NOTIFICATIONS SOS ALERTS: CHOOSE HOW YOU WISH TO RECEIVE YOUR ALERTS (EMAIL, SMS OR IN-APP NOTIFICATION) IN THE EVENT OF SOS BUTTON IS ACTIVATED BATTERY ALERTS: SELECT THE DESIRED NOTIFICATION OPTION RECEIVED WHEN BATTERY LEVEL IS LOW GEO-FENCE ALERTS: CHOOSE HOW YOU WISH TO RECEIVE YOUR ALERTS (EMAIL, SMS

OR IN-APP NOTIFICATION)
EVERYTIME THE DEVICE ENTERS OR
LEAVES THE GEO FENCE AREA

← Settings	
Don's Backpack	
Time Zone:	
Pacific	•
SOS Alerts:	
[Email, Notification, SMS]	
Battery Alerts:	
[Email, Notification, SMS]	
Removal Alerts:	
8	
Geo-Fence Alerts:	
[Email, Notification, SMS]	
Fall Down Alerts:	
0	
SOS Phone#:	
SMS Alerts Phone#	

UPDATE

MAKE SURE TO SCROLL DOWN AND SAVE THE CHANGES BY CLICKING ON THE "UPDATE" BUTTON

SET SOS NUMBER

SOS FEATURE IS ONLY SUPPORTED FOR PLANS WITH VOICE CALLING & SOS CAPABILITES

FROM YOUR MOBILE APP HOME SCREEN, TAP ON DEVICES SELECT YOUR DEVICE, CLICK ON "SETTINGS" THEN "SOS

PHONE #"

SET SOS PHONE NUMBER:

LIST OF THE PHONE NUMBER(S) TO RECEIVE NOTIFICATION SMS AND CALLS WHEN THE SOS BUTTON IS TRIGGERED.

YOU CAN SET UP-TO 3 PHONE NUMBERS.

PLEASE REMEMBER TO PROGRAM EMERGENCY CONTACT NUMBERS. IT IS NOT MANDATORY FOR ALL THREE AUTHORIZED NUMBERS TO BE SET. HOWEVER A MINIMUM OF ONE MUST ALWAYS BE SET. ALSO DON'T FORGET TO SET THE WAY YOU WANT THE SOS ALERTS TO BE RECEIVED.



DO NOT LIST 911 AS A PHONE NUMBER IN THE SOS PHONE# LIST

UPDATE

MAKE SURE TO SCROLL DOWN AND SAVE THE CHANGES BY CLICKING ON THE "UPDATE" BUTTON







WWW.SUPPORT.SECULIFE.US



WATCH VIDEOS WWW.SECULIFE.US

SAFFTY INFORMATION

TO PREVENT INJURY TO YOURSELF AND OTHERS, OR TO AVOID DAMAGE TO THE DEVICE. FIRST READ ALL SAFETY INFORMATION BEFORE USE.

WARNING

- · USE MANUFACTURER-APPROVED ACCESSORIES AND SUPPLIES.
- · CAUTION ELECTRICAL OPERATED PRODUCT
- THIS PRODUCT IS NOT A TOY. KEEP OUT OF REACH OF CHILDREN AND PETS UNLESS PROPERLY SUPERVISED. THE PRODUCT CONTAINS SMALL PARTS THAT CAN BE A CHOKING HAZADD
- DO NOT DROP OR CAUSE AN IMPACT TO THE DEVICE.
- PREVENT THE CHARGING JACK AND CORD FROM COMING INTO CONTACT WITH CONDUCTIVE MATERIALS SUCH AS LIQUIDS, DUST, METALS, PENCIL LEAD, OR AEROSOLS.
- DO NOT STORE YOUR DEVICE IN

 EXTREMELY HOT OR IN EXTREMELY

 COLD AREA. RECOMMENDED TO USE

 YOUR DEVICE FROM 41F TO 95F
- DO NOT STORE YOUR DEVICE NEAR OR ON TOP OF HEATERS, MICROWAVES, HOT COOKING
- MICROWAVES, HOT COOKING EQUIPMENT, OR HIGH-PRESSURE CONTAINERS.
- DO NOT USE YOUR DEVICE WHILE CHARGING OR TOUCH WITH WET HANDS.
- THE DEVICE AND USB CABLE SHOULD BE PERIODICALLY EXAMINED FOR BREAKS, CRACKS, OR FRAYING, WHICH COULD RISK FIRE, ELECTRICAL SHOCK, OR PERSONAL INJURY. IF

DAMAGED, THE USB CABLE SHOULD BE REPLACED OR REPAIRED BEFORE USE.

· KEEP OUT OF REACH OF CHILDREN AND PETS; SMALL PARTS ARE A CHOKING HAZARD.

CAUTION

- · DO NOT DISASSEMBLE, MODIFY, OR
- ANY CHANGES OR MODIFICATIONS TO YOUR DEVICE CAN VOID YOUR MANUFACTURER'S WARRANTY. IF YOUR DEVICE NEEDS SERVICING,
- CONTACT CUSTOMER SUPPORT.

 DO NOT DISASSEMBLE OR
- PUNCTURE THE BATTERY, AS THIS
 CAN CAUSE EXPLOSION OR FIRE.
 DO NOT PAINT OR PLIT STICKERS ON
- YOUR DEVICE. PAINT AND STICKERS OF CAN CLOG MOVING PARTS AND PREVENT PROPER OPERATION.

 IF YOU ARE ALLERGIC TO PARTS OF
- THE DEVICE, YOU MAY EXPERIENCE ITCHING, ECZEMA, OR SWELLING OF THE SKIN. WHEN THIS HAPPENS, STOP USING THE DEVICE AND CONSULT YOUR PHYSICIAN.
- ALLOWING UNQUALIFIED
 PERSONNEL TO SERVICE YOUR
 DEVICE MAY RESULT IN DAMAGE
 AND WILL YOUR YOUR
- AND WILL VOID YOUR MANUFACTURER'S WARRANTY.

