

# *4G GPS SOS TRACKER*



SOS KIDS TRACKER

# **USER GUIDE**

Visit: www.SecuLife.us





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AN OVERVIEW ON THE QUICK INITIAL SETUP GUIDE

KEEP YOUR LOVED ONES SECURE AND INDEPENDENT BOTH AT HOME AND ON THE GO.



ACTIVATE YOUR SERVICE PLAN ONLINE
RECEIVE A NEW PHONE NUMBER FOR
YOUR KIDS SOS TRACKER

SWITCHING DEVICE ON AND OFF
WITH A SIMPLE PRESS OF A BUTTON

DOWNLOAD THE MOBILE APP
TO REMOTELY MONITOR YOUR LOVED
ONE. ANYTIME. ANYWHERE!

USE THE USERNAME AND PASSWORD YOU ENTERED DURING ACTIVATION, THEN

UPDATE MOBILE APP SETTINGS

SET THE CORRECT INFO OF THE DEVICE

WEARER AND THE APP USER

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# ACTIVATE YOUR SERVICE PLAN ONLINE

YOUR SECULIFE®

SOS TRACKER COMES WITH
A PREINSTALLED SIM CARD;
THE SIM CARD NUMBER IS
LOCATED ON THE BOX.
ACTIVATE THE SERVICE
PLAN ON YOUR SIM ONLINE
AND RECEIVE A NEW PHONE
NUMBER ASSOCIATED WITH
THE DEVICE



### **VISIT: WWW.ACTIVATE.SECULIFE.US**

WE WILL REGISTER YOUR EMAIL ADDRESS AND LINK THE DEVICE TO OUR SECULIFE® MOBILE APP WHEN ACTIVATING YOUR DEVICE SIM CARD, SO YOU DON'T HAVE TO MANUALLY REGISTER TO THE APP. YOU'LL RECEIVE AN EMAIL CONFIRMATION WITH THE NEW NUMBER FOR YOUR RECORDS AND TO BE USED TO UPDATE YOUR MOBILE APP DEVICE INFO ON THE FOLLOWING STEPS.

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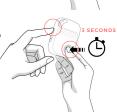
## SWITCHING DEVICE ON AND OFF

### TO TURN THE DEVICE ON:

PRESS THE CALL BUTTON FOR 1 SECOND.
ALL THE LED WILL FLASH RAPIDLY.
THE DEVICE CAN ALSO BE TURNED ON
AUTOMATICALLY BY CHARGING VIA
MAGNETIC USB CABLE OR PUT IT INTO
THE DOCKING STATION.



PRESS AND HOLD THE SIDE BUTTON AND SOS BUTTON TOGETHER FOR 3 SECONDS UNTIL THE LEDS TURN OFF.



IF THE KID'S TRACKING DEVICE DOESN'T TURN ON, IT LIKELY NEEDS TO BE CHARGED. CHARGE IT FOR SEVERAL HOURS AND THEN TDY AGAIN



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# DOWNLOAD THE MOBILE APP

TO DOWNLOAD, SCAN THE QR CODE BELOW FROM YOUR CELLPHONE:



**SECULIFE** 



Scan QR Code



Scan QR Code or Android Device



www.Seculife.us/ios



www.Seculife.us/android

OUR MOBILE APP IS ALSO AVAILABLE ON APPLE APP STORE OR GOOGLE PLAY STORE. SEARCH "SECULIFE" TO FIND THE APP.



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# LOGIN TO THE MOBILE APP

A FAMILY MEMBER OR THE CAREGIVER CAN OPEN THE MOBILE APP AND LOGIN TO THEIR ACCOUNT WITH A USERNAME AND PASSWORD THAT WAS CREATED DURING THE SIM CARD ACTIVATION PROCESS ONLINE.

- ENTER YOUR EMAIL ADDRESS AS USERNAME.
- · ENTER YOUR PASSWORD.



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# UPDATE THE DEVICE INFO ON YOUR MOBILE APP

WHEN YOU FIRST ACTIVATE YOUR SOS TRACKER- SIM CARD ONLINE, THE DEVICE WILL BE ADDED TO YOUR MOBILE APP ACCOUNT AUTOMATICALLY. YOU CAN ACTIVATE MULTIPLE DEVICES ONLINE. MAKE SURE YOU USE THE SAME EMAIL ADDRESS OF YOUR MOBILE APP IN ORDER TO ADD THE DEVICE UNDER YOUR MOBILE APP LOGIN ACCOUNT.

- 1. TAP ON YOUR DEVICE TO GO TO THE DEVICE DETAILS TO SET/UPDATE ITS SETTINGS.
  2 SET MAIN CONTACT NUMBER.
- THE PERSON'S (ADMIN'S) PHONE NUMBER, CARING FOR THE SENIOR, TO RECEIVE APP ALERTS.
- 3. SET SOS NUMBER: LIST OF PHONE NUMBERS TO RECEIVE NOTIFICATION ALERTS WHEN THE SOS BUTTON IS TRIGGERED.



You will see the device (s you added here, click to set and update the information.



DETAILED INFO OF THESE STEPS CAN BE FOUND IN CHAPTER 3 OF THIS MANUAL.

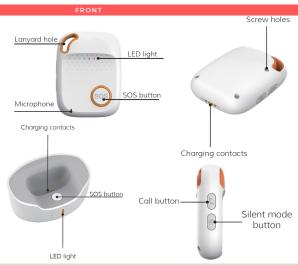


# MEET YOUR SECULIFE® KID'S SOS TRACKER

A GAME-CHANGING, PERSONAL SECURITY
MONITORING SYSTEM FOR THOSE WHO MATTER
MOST IN YOUR LIFE!



# MEET YOUR SOS KID'S TRACKER



## WHAT DO THE LED LIGHTS MEAN?

_	
	Cellular signal indicatorGreen

Positioning indicator--Blue

Green	Light shows a single flash rapidly every 3 seconds	Light shows a double flash rapidly every 3 seconds
Meaning	The device has a stable cellular signal	The device is registered to the cellular network

Blue	Light shows a single flash rapidly every 3 seconds	Light shows a double flash rapidly every 3 seconds	Light off
Meaning	The device has no latest location fix	The device has latest location fix	The device is not fixing the latest location

Power indicator--Red / Solid

Red	Light on (solid)	Light shows a double flash rapidly every 3 seconds
State	Device has been fully charged	BLE connected

lower than 20%

Power indicator--Red / Blinking

State

Red Ught blinking quickly Red off or blinking slowly

Red State Battery power is The device is

charging



## **CHARGE YOUR DEVICE**

THERE ARE TWO WAYS TO CHARGE YOUR DEVICE:

### A) CHARGING BASE:

- PLACE THE DEVICE ON THE CHARGING BASE.
- CONNECT THE USB CABLE FROM THE CHARGING BASE TO THE AC ADAPTER.

### B) BY MAGNETIC USB CABLE:

CONNECT THE DEVICE TO THE DEVICE AS SHOW IN PICTURE





### FIRST TIME CHARGE

DAMAGE OR FIRE.

WHEN USING THE DEVICE FOR THE FIRST TIME, PLEASE FULLY CHARGE THE BATTERY FOR AROUND 3-4 HOURS. IN THE MEANTIME, YOU CAN ACTIVATE THE SIM CARD THAT COMES WITH THE EV-04 TRACKING DEVICE IF YOU HAVEN'T DONE IT YET.

WHEN THE BATTERY LEVEL FALLS BELOW 20% IT WILL SEND A LOW BATTERY WARNING MESSAGE TO RECIPIENTS ON THE CONTACT LIST VIA TEXT MESSAGE OR IN-APP NOTIFICATION.

USE ONLY THE SECULIFE® AUTHORIZED CHARGERS

AVOID LEAVING THE MAGNETIC CABLE PORT ON METAL
SURFACES TO AVOID A SHORT CIRCUIT THAT MIGHT CAUSE

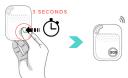


# ACTIVATING AN SOS ALARM

SOS WILL IMMEDIATELY CONTACT THE EMERGENCY CONTACT LIST AND SEND AN SMS ALERT AND IN-APP ALERT.

WHEN YOU NEED HELP, PRESS THE SOS BUTTON FOR 3-4 SECONDS UNTIL YOU HEAR A VOICE PROMPT, INDICATING AN SOS ALARM. THIS STARTS THE SEQUENCE OF SENDING A "HELP ME!" TEXT MESSAGE TO YOUR EMERGENCY CONTACT NUMBERS FOLLOWED BY THE OUTGOING CALLS.

- IF THE DEVICE FAILS TO CONNECT TO THE FIRST NUMBER, IT WILL CALL THE SECOND NUMBER AFTER DELAY OF 10 SECONDS. IN CASE THE SECOND NUMBER FAILS TO BE CONNECTED AS WELL, THE SYSTEM WILL CONNECT TO THE THIRD NUMBER ETC.
- BETWEEN EACH CALL, THERE WILL BE A 10-SECONDS DELAY, DURING WHICH TIME, THE USER CAN STOP THE CALL SEQUENCE OR PREVENT A POSSIBLE FALSE ALARM BY PRESSING THE SOS BUTTON.



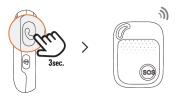
PLEASE REMEMBER TO PROGRAM EMERGENCY CONTACT NUMBERS. IT IS NOT MANDATORY FOR ALL SOS NUMBERS TO BE SET, HOWEVER MINIMUM OF ONE MUST ALWAYS BE SET.



# MAKING A PHONE CALL

TO MAKE A CALL, PRESS THE CALL BUTTON FOR 3 SECONDS AND YOU WILL HEAR A BEEP, AND THEN IT WILL DIAL THE SECOND NUMBER ON YOUR PHONE BOOK.

YOU MAY SET THE FIRST AND 2ND NUMBER ON YOUR PHONE-BOOK AS THE SAME NUMBER.



TO END THE CALL, PRESS THE SOS BUTTON.





## SILENT MODE BUTTON

DOUBLE-CLICK THIS BUTTON TO TURN OFF VOICE WARNINGS; DOUBLE-CLICK ONCE MORE TO TURN VOICE WARNINGS ON.



 PUT DEVICE ON CHARGING BASE MORE THAN 30 SECONDS, AND THEY WILL BE PAIRED AUTOMATICALLY VIA BLUETOOTH





A NEW, NEXT-LEVEL, AND EASY WAY TO PROTECT AND CONNECT WITH YOUR LOVED ONE. ANYTIME, ANYWHERE!



## MAP PAGE

MOBILE APP HOME SCREEN WILL DISPLAY THE MAP AND THE DEVICE(S) LAST SEEN LOCATION ON THE MAP. MOBILE APP ALSO HAVE OTHER FUNCTIONS AVAILABLE (ADD FENCES, NOTIFICATIONS, MY DEVICES) ON THE FUNCTION BAR TO TRACK, LOCATE AND SETUP THE SOS



Secul ife® SOS Kid's Tracker

MY DEVICES PAGE.

MOBILE APP.



## **NOTIFICATIONS**

SEE ALL THE NOTIFICATION RECEIVED FROM YOUR DEVICE

SEE THE ALERT TYPE AND THE DEVICE NAME WITH THE DATE & TIME OF THE ALERT.

IF YOU HAVE MULTIPLE DEVICES ADDED TO YOUR MOBILE APP, YOU WILL SEE ALL THE NOTIFICATIONS FOR ALL OF YOUR DEVICES FROM THIS NOTIFICATION PAGE. TO SEE THE NOTIFICATIONS OF A SPECIFIC DEVICE ONLY, YOU CAN GO TO:
MY DEVICES >> SELECT A DEVICE >> NOTIFICATIONS BUTTON ON THAT PAGE.

lotifications	
Fence Notification	11/09/2021 16:0
Device Susan is out of fen	ce DR.'s Fence
Fence Notification	11/09/2021 14:13
Device Susan is back to fe	nce DR.'s Fence
Fence Notification	11/08/2021 12:2
Battery Low Alert from Sur	aan
Fence Notification	11/04/2021 18:34
Device Susan is back to fe	nce Home
Fence Notification	11/04/2021 14:50
SOS Alert from Susan	
Fence Notification	11/04/2021 14:4
SOS Alert from Susan	
Fence Notification	11/03/2021 16:3
Device Susan is out of fer	ice Park Fence
Fence Notification	11/03/2021 16:0
Device Susan is back to fe	ince Park Fence
Fence Notification	11/02/2021 14:50
Device Susan is out of fend	

# Settings

## **MY DEVICES**

FROM YOUR MOBILE APP HOME SCREEN, TAP ON
"MY DEVICES" TO SEE LIST OF DEVICES, IF YOU HAVE
MULTIPLE DEVICES. CLICK ON THE DEVICE TO GO TO THE
"DEVICE DETAILS".

### Click on + to Add a new Device

From My Devices page you will see

- Device Name (The name can be changed from Device Details)
- Battery level
- Device SIM card and IMEI #
- Last seen date/time.

Click on a device to go to "Device Details" to setup and update the device information at anytime.

#### \*Device status Types

- Online: This is when Device status indicates its online and connected to the App.
- Offline: This is when the device is switched off or ran out of battery or no network signal is detected.



Click "My Devices" to see your device list

# Settings

# **DEVICE DETAILS**

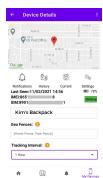
FROM YOUR MOBILE APP HOME SCREEN, TAP ON
"MY DEVICES" THEN CLICK ON THE DESIRED DEVICE TO
ACCESS AND TO GO TO ITS "DEVICE DETAILS".
NOTIFICATIONS | HISTORY | SETTINGS WILL BE EXPLAINED
ON THE FOLLOWING PAGES ON THIS CHAPTER

#### GEO FENCES:

SELECT THE DESIRED GEO-FENCE (SUCH AS HOME, SCHOOL, PARK... ETC.) TO RECEIVE ALERTS WHEN THE DEVICE ENTERS OR LEAVES THESE AREAS.

#### TRACKING INTERVAL:

SET UP LOCATION UPLOAD INTERVALS. THIS IS HOW OFTEN DO YOU WISH THE DEVICE TO REPORT THE LOCATION. WE SUGGEST TO SETUP TO 12 HOURS TO ENHANCE BATTERY-SAVING MODE: THIS WILL ENSURE THE DEVICE HAS SUFFICIENT BATTERY POWER FOR ANY POTENTIAL SOS ALERTS.





GEO FENCING, ALSO KNOWN AS "SAFE ZONES," CAN BE SET UP FROM THE MOBILE APP; YOU CAN ADD, EDIT OR REMOVE A GEO-FENCE AREA. ONCE A GEO FENCE IS CREATED YOU CAN SELECT THE FENCE(S), FROM DEVICE DETAILS PAGE, TO RECEIVE ALERTS WHEN ENTERING OR EXITING A GEO-FENCE AREA.

### ADD GEO FENCE:

- CLICK ON NEW FENCE BUTTON FIRST THEN SET A PERIMETER ON THE MAP
- CLICK ON SAVE BUTTON AND ENTER THE FENCE NAME (SUCH AS HOME, DOCTOR'S OFFICE, PARK... ETC.).
  RECOMMENDED GPS RADIUS OF 1000

FEET OR HIGHER TO REDUCE FALSE ALERTS.

YOU CAN SETUP MULTIPLE GEO FENCE LOCATIONS AS NEEDED.

### **DELETE GEO FENCE:**

 TO DELETE A GEO FENCE, CLICK ON THE DESIRED FENCE FIRST, THEN CLICK ON DELETE BUTTON

CLICK TO ADD OR DELETE FENCES.





## LOCATION HISTORY

THE HISTORICAL ROUTE, ALSO KNOWN AS LOCATION HISTORY, WILL DISPLAY THE HISTORICAL ROUTE OF ANY DAY/TIME WITHIN THE PAST 365 DAYS. TO HELP YOU SEE THE PRESENT AND PAST PLACES VISITED.

SELECT A DATE & TIME TO SEE THE
TRACKING HISTORY.

CLICK ON ANY OF THE PINPOINTS TO
VIEW THE TIMESTAMP OF THE
TRACKED EVENT.

SET CONTACT INFO



FROM YOUR MOBILE APP HOME SCREEN, TAP ON DEVICES SELECT YOUR DEVICE, CLICK ON "SETTINGS" THEN "SMS

ALERTS PHONE#" & "ALERTS E-MAIL"

ADMIN

### SMS ALERTS PHONE:

THE PERSON'S PHONE NUMBER WHO WILL BE RECEIVING ALERTS FORM THE DEVICE.

### ALERTS E-MAIL:

THE PERSON'S EMAIL ADDRESS WHO WILL BE RECEIVING ALERTS FORM THE DEVICE.



Settings

UPDATE



FROM YOUR MOBILE APP HOME SCREEN, TAP ON DEVICES
SELECT YOUR DEVICE, CLICK ON "SETTINGS". YOU WILL
SEE THE OPTIONS TO CHOOSE YOUR ALERTS OPTIONS.

Settinas ENABLE THE THESE ALERTS TO SET Kim's Backpack THE DEVICE TO SEND Time Zone SMS/EMAIL/IN-APP NOTIFICATION Eastern ALERTS TO THE PHONE# & FMAIL SOS Alerts: YOU'VE SET (MONITORING) PERSONNEL AND RECEIVE IN-APP Battery Alerts: NOTIFICATIONS Speed Alerts: SPEED ALERTS: Speed Limit CHOOSE HOW YOU WISH TO RECEIVE YOUR ALERTS (EMAIL, SMS Geo-Fence Alerts: OR IN-APP NOTIFICATION) [Email, Notification, SMS] SOS Phone# **GEO-FENCE ALERTS:** CHOOSE HOW YOU WISH TO RECEIVE YOUR ALERTS (EMAIL, SMS OR IN-APP NOTIFICATION) EVERYTIME THE DEVICE ENTERS OR LEAVES THE GEO FENCE AREA

UPDATE

## SET SOS NUMBER

FROM YOUR MOBILE APP HOME SCREEN, TAP ON DEVICES SELECT YOUR DEVICE, CLICK ON "SETTINGS" THEN "SOS

PHONE #"

### SET SOS PHONE NUMBER:

LIST OF THE PHONE NUMBER(S) TO RECEIVE NOTIFICATION SMS AND CALLS WHEN THE SOS BUTTON IS TRIGGERED. YOU CAN SET UP-TO 3 PHONE NIMBERS

PLEASE REMEMBER TO PROGRAM EMERGENCY CONTACT NUMBERS. IT IS NOT MANDATORY FOR ALL THREE AUTHORIZED NUMBERS TO BE SET, HOWEVER A MINIMUM OF ONE MUST ALWAYS BE SET.



DO NOT LIST 911 AS A PHONE NUMBER IN THE SOS PHONE# LIST

UPDATE



## **ANSWER MODE**

FROM YOUR MOBILE APP HOME SCREEN, TAP ON DEVICES SELECT YOUR DEVICE, CLICK ON "SETTINGS". TO CHOOSE HOW YOU WISH THE DEVICE TO ANSWER AN INCOMING PHONE CALL.

- PRESS TO ANSWER: ALLOW YOUR LOVED ONE TO ANSWER A CALL AT THE COMFORT OF THEIR DEVICE WITH ONE TOUCH OF THE ANSWER CALL BUTTON FROM THEIR SOS TRACKER DEVICE.
- HANDS-FREE AUTO-ANSWER: AUTO PICK-UP SPEAKERPHONE TO SPEAK TO YOUR LOVED ONE ANYTIME AND INSTANTLY KNOW WHEN YOUR LOVED ONE NEEDS YOU.



UPDATE



FROM YOUR MOBILE APP HOME SCREEN, TAP ON DEVICES SELECT YOUR DEVICE, CLICK ON "SETTINGS" THEN "PHONE BOOK"

LIMIT YOUR LOVED ONE'S CONTACTS TO ONLY KNOWN
FAMILY OR FRIENDS, AND THE MAIN PERSON CARING FOR
THE SENIOR MUST BE SET AS THE PRIMARY CONTACT
PHONE NUMBER.

C Settings

SAVE THE PHONE NUMBERS OF THE FAMILY/FRIENDS.

ONLY NUMBERS IN THE PHONE BOOK CAN GET THROUGH THE CALLS TO SOS TRACKER, NUMBERS NOT LISTED HERE WILL NOT BE ABLE TO CALL THE NUMBER ASSIGNED TO THE DEVICE.



UPDATE





**CONTACT US** 



WWW.SUPPORT.SECULIFE.US



WATCH VIDEOS WWW.SECULIFE.US

### SAFFTY INFORMATION

TO PREVENT INJURY TO YOURSELF AND OTHERS, OR TO AVOID DAMAGE TO THE DEVICE. FIRST READ ALL SAFETY INFORMATION BEFORE USE.

### WARNING

- USE MANUFACTURER-APPROVED ACCESSORIES AND SUPPLIES.
- · CAUTION ELECTRICAL OPERATED PRODUCT
- THIS PRODUCT IS NOT A TOY, KEEP OUT OF REACH OF CHILDREN AND PETS UNLESS PROPERLY SUPERVISED. THE PRODUCT CONTAINS SMALL PARTS THAT CAN BE A CHOKING HAZADD
- DO NOT DROP OR CAUSE AN IMPACT TO THE DEVICE.
- PREVENT THE CHARGING JACK AND CORD FROM COMING INTO CONTACT WITH CONDUCTIVE MATERIALS SUCH AS LIQUIDS, DUST, METALS, PENCIL LEAD. OR AEROSOLS.
- DO NOT STORE YOUR DEVICE IN EXTREMELY HOT OR IN EXTREMELY COLD AREA. RECOMMENDED TO USE YOUR DEVICE FROM 41F TO 95F
- DO NOT STORE YOUR DEVICE NEAR OR ON TOP OF HEATERS, MICROWAVES. HOT COOKING
- MICROWAVES, HOT COOKING EQUIPMENT, OR HIGH-PRESSURE CONTAINERS.
- DO NOT USE YOUR DEVICE WHILE CHARGING OR TOUCH WITH WET HANDS.
- THE DEVICE AND USB CABLE SHOULD BE PERIODICALLY EXAMINED FOR BREAKS, CRACKS, OR FRAYING, WHICH COULD RISK FIRE, ELECTRICAL SHOCK, OR PERSONAL INJURY. IF

DAMAGED, THE USB CABLE SHOULD BE REPLACED OR REPAIRED BEFORE USF.

· KEEP OUT OF REACH OF CHILDREN AND PETS; SMALL PARTS ARE A CHOKING HAZARD.

### CAUTION

- DO NOT DISASSEMBLE, MODIFY, OR REPAIR THE UNIT.
- ANY CHANGES OR MODIFICATIONS
  TO YOUR DEVICE CAN VOID YOUR
  MANUFACTURER'S WARRANTY. IF
  YOUR DEVICE NEEDS SERVICING
- YOUR DEVICE NEEDS SERVICING, CONTACT CUSTOMER SUPPORT.
- DO NOT DISASSEMBLE OR PUNCTURE THE BATTERY, AS THIS
- CAN CAUSE EXPLOSION OR FIRE.

  DO NOT PAINT OR PUT STICKERS ON YOUR DEVICE, PAINT AND STICKERS
- CAN CLOG MOVING PARTS AND PREVENT PROPER OPERATION.

   IF YOU ARE ALLERGIC TO PARTS OF
- THE DEVICE, YOU MAY EXPERIENCE ITCHING, ECZEMA, OR SWELLING OF THE SKIN. WHEN THIS HAPPENS, STOP USING THE DEVICE AND
- CONSULT YOUR PHYSICIAN.

  ALLOWING UNQUALIFIED
  PERSONNEL TO SERVICE YOUR
  DEVICE MAY RESULT IN DAMAGE
- AND WILL VOID YOUR
  MANUFACTURER'S WARRANTY.

